Assisted Self-Paced Offerings from BMC

Thanks for enrolling in a self-paced training course from BMC. After you have received your voucher from our virtual lab partner ReadyTech, you may begin your training. Read on for important information about how to access the ReadyTech portal and your lab hours.

Lab Portal Access

The voucher is redeemable for 90 days after purchase. Once you redeem your voucher, you have 28 days to complete your lab.

- **Lab Portal Access Period:**
  - Fixed (Consecutive):
    - You are allotted a specific number of days to complete the lab as defined in the course abstract.
    - You must complete the lab within the 28 days. Once the lab has been started, it will run continuously for the allotted days and cannot be stopped or re-started.
  - Flexible (Non-consecutive):
    - You are allotted a specific number of hours to complete the lab as defined in the course abstract.
    - You can start and stop the lab as needed during the 28-day access window and your status is saved.
    - You can start and stop the lab as needed.
    - You are allotted a specific number of days to complete your lab as defined in the course abstract.
    - Access time window: 28 days

Access time window: 28 days

- **Voucher Redeemed:**
  - 28-day lab portal access period begins
- **Voucher Validity Window:**
  - 90 days after purchase

Note: Voucher validity and lab portal access time cannot be extended.

### Example

<table>
<thead>
<tr>
<th>Access Window</th>
<th>Flexible (Non-consecutive)</th>
<th>Fixed (Consecutive)</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>30 lab hours permitted within 28-day access window</strong></td>
<td>1 2 3 4 5 6 7 8 9 10 11 12 13 14 15 16 17 18 19 20 21 22 23 24 25 26 27 28</td>
<td>1 2 3 4 5 6 7 8 9 10 11 12 13 14 15 16 17 18 19 20 21</td>
</tr>
<tr>
<td>Day 1 of 28-day window: 9 hours</td>
<td>Example 1: 5 consecutive days (24 hrs/day)</td>
<td></td>
</tr>
<tr>
<td>Day 13 of 28-day window: 10 hours</td>
<td>Example 2: 5 consecutive days (24 hrs/day)</td>
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</tr>
<tr>
<td>Day 28 of 28-day window: 11 hours</td>
<td>Example 3: 5 consecutive days (24 hrs/day)</td>
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</tr>
<tr>
<td>Total: 30 hours</td>
<td></td>
<td></td>
</tr>
</tbody>
</table>

Questions?

Please contact education@bmc.com for help.

BMC is a global leader in innovative software solutions that enable businesses to transform into digital enterprises for the ultimate competitive advantage. Our Digital Enterprise Management solutions are designed to fast track digital business from mainframe to mobile to cloud and beyond.

BMC — Bring IT to Life

BMC digital IT transforms 82 percent of the Fortune 500.