BMC Certified Associate: Remedy AR System 9.0 Online Exam

Certification Brief

CERTIFICATION NAME

› BMC Certified Associate: Remedy AR System 9.0 Online Exam

CERTIFICATION Exam CODE

› SPPT-CERT-ASR900-CA

APPLICABLE VERSIONS

› BMC Remdy AR System 9.0

REQUIRED PREREQUISITES

› None

TARGET AUDIENCE

› Administrators and Consultants

EXAM DURATION

› 2 Hours

PURPOSE OF EXAM

BMC Remedy AR System is a professional development environment that leverages the recommendations of the IT Infrastructure Library (ITIL) and provides a foundation for Business Service Management (BSM) solutions. Using BMC Remedy AR System, nonprogrammers can build powerful business workflow applications and deploy them simultaneously in web, Microsoft Windows, UNIX, and Linux environments.

The **BMC Certified Associate for BMC Remedy AR System** Certification Exam will validate the technical competencies needed to successfully deploy, operate and administer out-of-the-box (OOTB) baseline functionality for BMC Remedy AR System.

Skills Tested

Participants will be tested on their knowledge of the following:

» Architectural components of BMC Remedy AR System
» Installation concepts
» Utilization of Data Management Tools
» Review of Full Text Search functionality and capabilities
» Configuration options
» Troubleshooting and logging options

For detailed information around these topics, refer to the course abstract(s) for the recommended course(s).

Recommended BMC Software Courses to Prepare for the Certification

The following course offered by BMC Education Services prepares the participants to take the Certified Associate exam and also improve their knowledge and skill level to help build proficiency with the solution:

» *BMC Remedy AR System 9.0: Administering (ILT, VILT, ASP)*

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EXAM REGISTRATION

Choose from the following options to register for a BMC Education Services Exam:

› Register online for BMC Software courses at: **www.bmc.com/education**

› Contact your BMC Education Advisor for help with registration

RETAKE POLICY

› Participants who fail the Certification exam may register and pay for an exam then make another attempt after waiting one week

› Participants are limited to 4 attempts per year

Getting Started

Step 1. Take the recommended courses for the Certified Associate learning path. The last course in the learning path includes one certification exam attempt without further charges. There will be 50% discount on additional attempts of this exam.

OR

If you haven´t taken the recommended courses, purchase the required exam (attempts).

Step 2. Study and prepare for the exam. BMC recommends 6 weeks and also a minimum of [3] months experience with the product before taking the exam.

Step 3. Take and pass the exam.

Step 4. If you have failed the exam, purchase another exam attempt and start at step 2.

Examination Details

» Exam is an online exam.

» Further details and terms and conditions are available in the BMC Certifications Program Guide and BMC Education Certification Policy.

Additional Recommended Resources to Study

» BMC Remdy AR System 9.0 Product Documentation

» BMC Remdy AR System Communities

Recommended Experience

» Minimum 3 months experience deploying, operating or administering BMC Remdy AR System

For more information about BMC Education Services, visit http://www.bmc.com/education/training-and-certification.html .

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Certification Process

Register and pay for the Exam

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Study for the Exam

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Pass the Exam

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Receive Certification

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