

BMC HELIX SERVICE MONITORING/AIOps

Learning Path



BMC Helix Service Monitoring/AlOps: All Roles





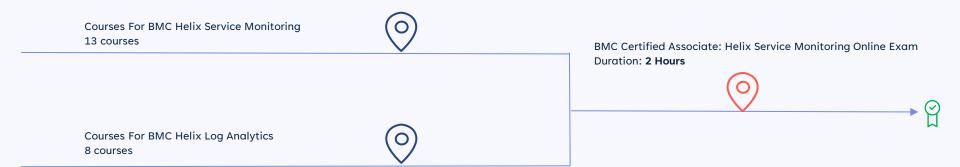
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ILT
Instructor-led Classroom/
Online Training



BMC Helix Service Monitoring applies machine learning and analytics to help IT operations manage the increasing volume, variety, and velocity of data across complex environments to predict, find & fix issues faster.

This subscription provides a deep dive of BMC Helix Service Monitoring. The content of this subscription will explain the features and capabilities of BMC Helix Service Monitoring and help you leverage them.



Note: This is the recommended learning path for the subscription. For the recommended sequence of courses for individual products, refer to subsequent slides.



Product versions: 23.x. 24.x, 25.x



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BMC Helix Service Monitoring: Overview (WBT)

Duration: 25 Minutes

BMC Helix Service Monitoring: Fundamentals Navigating the Console (WBT)

Duration: 40 Minutes



BMC Helix Service Monitoring: Fundamentals Key Concepts (WBT) **Duration: 30 Minutes**



BMC Helix Service Monitoring: **Fundamentals Monitoring Key** Performance Indicators(WBT) **Duration: 20 Minutes**



BMC Helix Service Monitoring: Fundamentals Monitoring Service Health and Performing Causal Analysis (WBT) **Duration: 50 Minutes**





BMC Helix Service Monitoring: Fundamentals Configuring Situation (WBT)

Duration: 25 Minutes



BMC Helix Service Monitoring: Fundamentals Service Blueprints Overview (WBT)

Duration: 20 Minutes

BMC Helix Service Monitorina: Fundamentals Monitoring Situations (WBT)

Duration: 40 Minutes

BMC Helix Service

Monitoring: Fundamentals **Creating Service Models** Using Blueprints (WBT) **Duration: 40 Minutes**



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BMC Helix Service Monitoring 24.x: Fundamentals Using

Dashboards (WBT) **Duration: 35 Minutes**

Product versions: 23.x. 24.x, 25.x

Continued from previous page

BMC Helix Service Monitoring 24.x: Fundamentals Using

(WBT)

Duration: 2.4 Hours

BMC Helix Service Monitoring

24.x:

Fundamentals Using Intelligent Integration (WBT)

Duration: 40 Minutes



BMC Helix Service Monitoring

25.x: Fundamentals Remediating Services and Situations Using Automation

Duration: 40 Minutes



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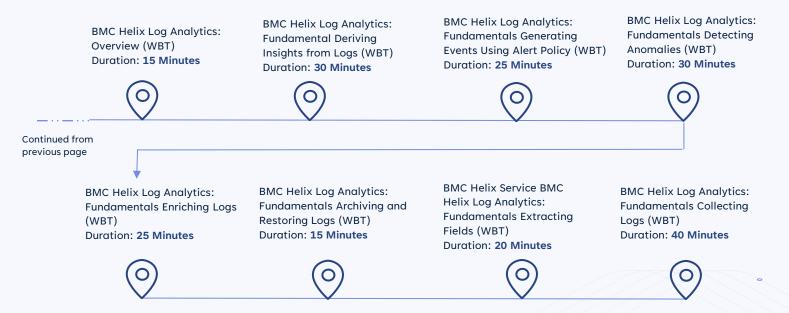


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