

# BMC Helix IT Service Management Migration: Essential Subscription

Certification    Web-based Training  
ASP    Instructor-led Training

## About the Product:

BMC Helix is a portfolio of SaaS offerings delivering cognitive service management (CSM) that is fast, accurate, and cost-effective across multi-cloud, multi-device, and multi-channel environments.

In this series of recordings, you will be introduced to a variety of topics and content that explains and discusses the different aspects of the migration process.

## About the Training Target Group – User Responsibilities:

- List the Supported Migration paths
- Discuss the tools required in the Migration process
- Describe the stages of Migration and documents required for Migration planning
- Explain the Provisioning and Activation process
- Explain the HDM configuration for Data Migration
- Perform UAT and obtain sign-off
- Perform pre-final data migration and validation
- Perform Go-Live activities

**Recommended for:** Administrators and Consultants

**Applicable Versions:** 21.3

## On-Premises to BMC Helix SaaS Migration

