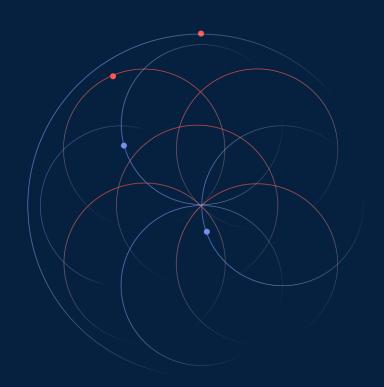


# BMC Helix Digital Workplace

# Learning Path



### BMC Helix Digital Workplace 23.x: Administrator for Advanced License





Recommended for: Administrators, Developers

Product versions: 23.3

Instructor-led Classroom/ Online Trainina



BMC Helix Digital Workplace (formerly called BMC MyIT) is a next generation, self-service application for business users to connect with IT and HR anywhere, anytime, on any device. Users are encouraged to share their experiences and post status updates about the resources that concern them. IT can analyze the conversations around resources to gain insight into service usage trends, in order to plan for the organization's future needs more efficiently.

Note: For more information on a course, click the course box below.

BMC Helix Digital Workplace 23.x: Fundamentals Using (WBT)

**Duration: 3 Hours** 

Fundamentals Administering for Advanced License Duration: 4 Days

BMC Helix Digital Workplace 23.x:

BMC Certified Associate: Helix Digital Workplace 23.x for Advanced License Administrators Online Exam

**Duration: 2 Hours** 





\*Future Release\*



\*Future Release\*

BMC Certified Associate: Helix Digital Workplace 23.x for Catalog Administrators Online Exam **Duration: 2 Hours** 



\*Future Release\*



Workplace and BMC Helix Digital

Workplace Catalog

BMC Certified Professional: Helix Digital Workplace 23.x: Online

## BMC Helix Digital Workplace 23.x: Fundamentals Designing Studio



Online Trainina



**Recommended for:** Administrators, Developers

BMC Helix Digital Workplace (formerly called BMC MyIT) is a next generation, self-service application for business users to connect with IT and HR anywhere, anytime, on any device. Users are encouraged to share their experiences and post status updates about the resources that concern them. IT can analyze the conversations around resources to gain insight into service usage trends, in order to plan for the organization's future needs more efficiently.

Note: For more information on a course, click the course box below.

**BMC Helix Digital Workplace** 23.x: Fundamentals Designing

Studio

Duration: 2 Days

BMC Certified Associate: Helix Digital Workplace 23.x Fundamentals Designing Studio Online Exam

**Duration: 2 Hours** 





## BMC Helix Digital Workplace 23.x: Catalog Administrator



Online Trainina



**Recommended for:** Catalog Administrators

BMC Helix Digital Workplace offers two applications, Digital Workplace Client and Digital Workplace Catalog, BMC Helix Digital Workplace Catalog is an enterprise app store solution designed to be the center of your digital workplace. This application integrates with external fulfillment systems through service connectors to enable communication between the catalog application platform and the different fulfillment systems. Note: For more information on a course, click the course box below.

**BMC Helix Digital Workplace** 23.x: Fundamentals **Configuring Service Catalog** and Workflows - Part 1 (WBT) **Duration: 3 Hours** 



**BMC Helix Digital Workplace** 23.x: Fundamentals **Configuring Service Catalog** and Workflows - Part 2

Duration: 3 Days

**BMC Helix Digital Workplace** Advanced 23.x Fundamentals Cataloa Administerina - Part3 Duration: 3 Days

BMC Certified Associate: Helix Digital Workplace 23.x for Catalog Administrators Online Exam **Duration: 2 Hours** 

Product versions: 23.3

\*Future Release\*

BMC Certified Associate: Helix Digital Workplace 23.x for Advanced License Administrators Online Exam **Duration: 2 Hours** 



\*Future Release\*



#### BMC Helix Digital Workplace 22.x: Administrator for Basic License





Online Trainina



Recommended for: Administrators, Developers

BMC Helix Digital Workplace (formerly called BMC MyIT) is a next generation, self-service application for business users to connect with IT and HR anywhere, anytime, on any device. Users are encouraged to share their experiences and post status updates about the resources that concern them. IT can analyze the conversations around resources to gain insight into service usage trends, in order to plan for the organization's future needs more efficiently.

Note: For more information on a course, click the course box below.

**BMC Helix Digital Workplace** 22.x: Fundamentals Using

(WBT)

**Duration: 3 Hours** 

**BMC Helix Digital Workplace** 22.x: Fundamentals

Administering for Basic License

**Duration: 3 Days** 

BMC Certified Associate: Helix Digital Workplace 22.x for Basic License Administrators Online Exam

**Duration: 2 Hours** 







### BMC Helix Digital Workplace 22.x: Administrator for Advanced License



Recommended for: Administrators, Developers

Product versions: 22.1

Online Trainina



BMC Helix Digital Workplace (formerly called BMC MyIT) is a next generation, self-service application for business users to connect with IT and HR anywhere, anytime, on any device. Users are encouraged to share their experiences and post status updates about the resources that concern them. IT can analyze the conversations around resources to gain insight into service usage trends, in order to plan for the organization's future needs more efficiently.

Note: For more information on a course, click the course box below.

**BMC Helix Digital Workplace** 22.x: Fundamentals Using

(WBT)

**Duration: 3 Hours** 

BMC Helix Digital Workplace 22.x: Fundamentals Administering for Advanced License

**Duration: 4 Days** 

BMC Certified Associate: Helix Digital Workplace 22.x for Advanced License Administrators Online Exam

**Duration: 2 Hours** 







BMC Certified Associate: Helix Digital Workplace 22.x for Catalog Administrators Online Exam **Duration: 2 Hours** 



BMC Certified Professional: Helix Digital Workplace 22.x Online Proctored Exam

**Duration: 2 Hours** 





\*Exam requires both the Certified Associate Exam for BMC Helix Digital Workplace and BMC Helix Digital Workplace Catalog



### BMC Helix Digital Workplace 22.x: Catalog Administrator



Online Trainina

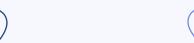


**Recommended for:** Catalog Administrators

BMC Helix Digital Workplace offers two applications, Digital Workplace Client and Digital Workplace Catalog, BMC Helix Digital Workplace Catalog is an enterprise app store solution designed to be the center of your digital workplace. This application integrates with external fulfillment systems through service connectors to enable communication between the catalog application platform and the different fulfillment systems. Note: For more information on a course, click the course box below.

**BMC Helix Digital Workplace** Catalog 22.x: Fundamental

Concepts (WBT) **Duration: 3 Hours** 



BMC Helix Digital Workplace 22.x: Fundamentals Configuring Service Catalog and Workflows - Part 2 Duration: 3 Days

BMC Certified Associate: Helix Digital Workplace 22.x for Catalog

Administrators Online Exam

**Duration: 2 Hours** 

Product versions: 22.1



**BMC Certified Associate: Helix Digital** Workplace 22.x for Advanced License Administrators Online Exam **Duration: 2 Hours** 



BMC Certified Professional: Helix Digital Workplace 22.x Online Proctored Exam

**Duration: 2 Hours** 





\* Exam requires both the Certified Associate Exam for Digital Workplace and Digital **Workplace Catalog**