

# BMC Helix CMDB 19.x: Administrator

Certification    Web-based Training  
ASP    Instructor-led Training



## About the Product:

BMC Helix Configuration Management Database (CMDB) helps you to source, store, monitor, and manage the configuration item (CI) data from multiple sources into a single location allowing you to understand your environment.

**Note:** For more information on a course, click the course box below.

## About the Training Target Group – Administrator Responsibilities:

- Explain the concept of configuration items (CIs)
- Explain the Common Data Model (CDM)
- Navigate the BMC Atrium Core Console and CMDB portal
- Create CIs and relationships manually
- Create Views
- Describe best practices for importing, normalizing, and reconciling data
- Create Service Models

**Recommended for:** Administrators, Configuration Managers and Developers

**Applicable Versions:** 19.x

