



## COURSE ABSTRACT

### CURRICULUM CODE

» TSOM-ESS-SUBS-OPS

### DELIVERY METHOD

- » Subscription-based:
  - Web-based Training (WBT)
  - Instructor-led Training (ILT)
  - Virtual Instructor-led Training (VILT)
  - Assisted Self-paced Training (ASP)
  - Certification (CERT)

## TrueSight Operations Management: Essential Subscription - Operators

### Subscription Overview

BMC TrueSight Operations Management is a performance and availability management solution. It provides application-aware infrastructure monitoring IT Operations, bringing together infrastructure and application monitoring in one integrated solution, thus providing infrastructure monitoring with application context in one framework with a common user interface.

Using examples, demonstrations, scenarios and laboratory exercises the content of the online education subscription help you develop skills in using TrueSight Operations Management to identify and remediate system vulnerabilities.

**Note:** This is an annual subscription and is regularly updated and changed, without notice, based on course updates within the same product version. During the duration of the subscription, users will have access to the subscription content without incurring additional fees.

### Target Audience

- » Operators

### Learner Objectives

- » Get familiar with the TrueSight Operations Management
- » Understand concepts and architecture of TrueSight Operations Management and its components
- » Understand features and functionalities of TrueSight Operations Management
- » Learn to use TrueSight Operations Management effectively to increase efficiency of your business
- » Get certified to operate and support TrueSight Operations Management



**COURSE ABSTRACT**

**TrueSight Operations Management:  
Essential Subscription - Operators**

**SUBSCRIPTION ACTIVITIES**

- » Demonstrations, Videos

**ACCREDITATION AND CERTIFICATION PATHS**

- » This subscription includes the full BMC TrueSight Operations Management Certified Associate Certification Path.

**REFERENCE LINKS**

Explore the following links to learn more about TrueSight Operations Management learning path and subscription options.

- » [Learning Path](#)
- » [Subscription Home Page](#)
- » [Graphical Learning Path](#)

**DISCOUNT AND OTHER OPTIONS**

- » Have multiple students? Contact us to discuss volume discounts for multiple individual subscriptions.
- » Need customized and onsite deliveries? Contact us to discuss hosting a private class for your organization.
- » **Contact us for additional information**

**Offerings**

**ILT Course 1: BMC TrueSight Operations Management 11.x: Fundamentals Operating**

- » Familiarize with the options in TrueSight console
- » Add and edit dashboards and work with dashlets
- » Navigate through dashboards to access events, groups, monitors, and performance data
- » Learn how to monitor, filter, and analyze events
- » Work with devices and learn how to add, edit, and filter devices
- » Perform Probable Cause Analysis through TrueSight console
- » Familiarize with the options in TrueSight Infrastructure Management Operator console

**ASP Course: BMC TrueSight Operations Management 11.x: Fundamentals Operating (ASP)**

- » Familiarize with the options in TrueSight console
- » Add and edit dashboards and work with dashlets
- » Navigate through dashboards to access events, groups, monitors, and performance data
- » Learn how to monitor, filter, and analyze events
- » Work with devices and learn how to add, edit, and filter devices
- » Perform Probable Cause Analysis through TrueSight console
- » Familiarize with the options in TrueSight Infrastructure Management Operator console

**WBT Course 1: BMC TrueSight Operations Management 11.0: Using New Features (WBT)**

- » Introduction to TSOM 11.0 enhancements
- » TSOM 11.0 installation and upgrade enhancements
- » TrueSight console enhancements
- » Security enhancements
- » Introduction to RSSO
- » Installing RSSO
- » Migrating data from ASSO to RSSO
- » Using RSSO console
- » Introduction to TrueSight Cloud Cost Control
- » Installing and accessing TrueSight Cloud Cost Control
- » Using features of TrueSight Cloud Cost Control

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**COURSE ABSTRACT**

**WBT Course 2: BMC TrueSight Operations Management 11.x: Fundamentals Architecture and Components (WBT)**

- » Describe the importance of effective monitoring in day to day life.
- » Introduce TrueSight Operations Management 11.x product suite
- » Describe high level architecture of TrueSight Operations Management 11.x
- » Identify the different components present in TrueSight Operations Management 11.x suite

**TrueSight Operations Management: Essential Subscription - Operators**

- » List different functionalities of TrueSight Operations Management 11.x

**Video 1: What's New in TrueSight 11.3 Video**

- » Introduction to enhanced TrueSight portfolio
- » Discuss Enhancements of TrueSight Operations Management 11.3 and TrueSight Capacity Optimization 11.3

**Certifications:**

**BMC Certified Associate: TrueSight Operations Management 11.x for Operators Online Exam**

The BMC Certified Associate: TrueSight Operations Management 11.x for Operators Online Exam will validate the competencies needed to successfully operate TrueSight Operations Management.

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