



## COURSE ABSTRACT

### CURRICULUM CODE

» TSOM-ESS-SUBS-CST

### DELIVERY METHOD

- » Subscription-based:
  - Web-based Training (WBT)
  - Instructor-led Training (ILT)
  - Virtual Instructor-led Training (VILT)
  - Assisted Self-paced Training (ASP)
  - Certification (CERT)

## TrueSight Operations Management: Essential subscription - Consultants

### Subscription Overview

BMC TrueSight Operations Management is a performance and availability management solution. It provides application-aware infrastructure monitoring IT Operations, bringing together infrastructure and application monitoring in one integrated solution, thus providing infrastructure monitoring with application context in one framework with a common user interface.

Using examples, demonstrations, scenarios and laboratory exercises the content of the online education subscription help you develop skills in BMC TrueSight Operations Management installation, administration, and configuration and details the use of this solution to identify and remediate system vulnerabilities.

**Note:** This is an annual subscription and is regularly updated and changed, without notice, based on product updates, improvements, and additions. During the duration of the subscription, users will have access to the latest content without incurring additional fees or being subject to additional registrations.

### Target Audience

- » Consultants

### Learner Objectives

- » Get familiar with the TrueSight Operations Management
- » Understand concepts and architecture of TrueSight Operations Management and its components
- » Learn to install, configure and administer TrueSight Operations Management components
- » Understand features and functionalities of TrueSight Operations Management
- » Learn to use TrueSight Operations Management effectively to increase efficiency of your business
- » Get certified to implement, operate and support TrueSight Operations Management



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**TrueSight Operations Management:  
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**SUBSCRIPTION ACTIVITIES**

- » Demonstrations, Videos

**ACCREDITATION AND CERTIFICATION PATHS**

- » This subscription includes the full BMC TrueSight Operations Management Certified Associate Certification Path.

**REFERENCE LINKS**

Explore the following links to learn more about TrueSight Operations Management learning path and subscription options.

- » [Learning Path](#)
- » [Subscription Home Page](#)
- » [Graphical Learning Path](#)

**DISCOUNT AND OTHER OPTIONS**

- » Have multiple students? Contact us to discuss volume discounts for multiple individual subscriptions.
- » Need customized and onsite deliveries? Contact us to discuss hosting a private class for your organization.
- » **Contact us for additional information**

**Offerings**

**ILT Course 1: BMC TrueSight Operations Management 11.x: Fundamentals Installing**

- » Discuss prerequisites to install TrueSight Operations Management components
- » Learn to install
  - Remedy Single Sign-On
  - TrueSight Presentation Server
  - TrueSight Infrastructure Manager Server
  - TrueSight App Visibility Manager (portal, collector, proxy)
  - Java agent
- » Add TrueSight Infrastructure Manager Server and TrueSight App Visibility Portal to the TrueSight Presentation Server

**ILT Course 2: BMC TrueSight Operations Management 11.x: Fundamentals Administering**

- » Understand features and functionalities of TrueSight Operations Management 11.x
- » Understand working of role based access control
- » Learn to install integration service
- » Learn to create installation packages of monitoring solution
- » Create Staging, Blackout, and Monitoring policies for a PATROL agent
- » Understand concepts of TrueSight Infrastructure Management Analytics and Probable Cause Analysis
- » Learn to work with baselines and thresholds
- » Understand events, event class and cells
- » Perform Knowledge Base (KB) administration tasks

- » Get a brief overview of TrueSight App Visibility, Synthetic Monitoring, TrueSight Capacity Optimization, TrueSight Cloud Cost Control
- » Work with dashboard
- » Get introduced to license reports, multitenancy and cross-launch URLs

**ILT Course 3: BMC TrueSight Operations Management 11.x: Fundamentals Operating**

- » Familiarize with the options in TrueSight console
- » Add and edit dashboards and work with dashlets
- » Navigate through dashboards to access events, groups, monitors, and performance data
- » Learn how to monitor, filter, and analyze events
- » Work with devices and learn how to add, edit, and filter devices

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**COURSE ABSTRACT**

- » Perform Probable Cause Analysis through TrueSight console
- » Familiarize with the options in TrueSight Infrastructure Management Operator console

**ASP Course 1: BMC TrueSight Operations Management 11.x: Fundamentals Installing (ASP)**

- » Discuss prerequisites to install TrueSight Operations Management components
  - Remedy Single Sign-On
  - TrueSight Presentation Server
  - TrueSight Infrastructure Manager Server
  - TrueSight App Visibility Manager (portal, collector, proxy)
  - Java agent
- » Add TrueSight Infrastructure Manager Server and TrueSight App Visibility Portal to the TrueSight Presentation Server

**ASP Course 2: BMC TrueSight Operations Management 11.x: Fundamentals Operating (ASP)**

- » Familiarize with the options in TrueSight console
- » Add and edit dashboards and work with dashlets
- » Navigate through dashboards to access events, groups, monitors, and performance data
- » Learn how to monitor, filter, and analyze events

**TrueSight Operations Management: Essential subscription - Consultants**

- » Work with devices and learn how to add, edit, and filter devices
- » Perform Probable Cause Analysis through TrueSight console
- » Familiarize with the options in TrueSight Infrastructure Management Operator console

**WBT Course 1: BMC TrueSight Operations Management 11.0: Using New Features (WBT)**

- » Introduction to TSOM 11.0 enhancements
- » TSOM 11.0 installation and upgrade enhancements
- » TrueSight console enhancements
- » Security enhancements
- » Introduction to RSSO
- » Installing RSSO
- » Migrating data from ASSO to RSSO
- » Using RSSO console
- » Introduction to TrueSight Cloud Cost Control
- » Installing and accessing TrueSight Cloud Cost Control
- » Using features of TrueSight Cloud Cost Control

**WBT Course 2: BMC TrueSight Operations Management 11.x: Fundamentals Architecture and Components (WBT)**

- » Describe the importance of effective monitoring in day to day life.

- » Introduce TrueSight Operations Management 11.x product suite
- » Describe high level architecture of TrueSight Operations Management 11.x
- » Identify the different components present in TrueSight Operations Management 11.x suite
- » List different functionalities of TrueSight Operations Management 11.x

**Video 1: What's New in TrueSight 11.3 Video**

- » Introduction to enhanced TrueSight portfolio
- » Discuss Enhancements of TrueSight Operations Management 11.3 and TrueSight Capacity Optimization 11.3

**Certifications:**

**BMC Certified Associate: TrueSight Operations Management 11.x for Consultants Online Exam**

The BMC Certified Associate: TrueSight Operations Management 11.x for Consultants Online Exam will validate the competencies needed to successfully install, administer and operate TrueSight Operations Management.

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