



TrueSight Orchestration 20.x: Advanced Skills Assessment

Certification Brief

SKILLS ASSESSMENT NAME

› TrueSight Orchestration 20.x:
Advanced Skills Assessment

CERTIFICATION Exam CODE

› SPPT-SKILL-TSOA20

APPLICABLE VERSIONS

› TrueSight Orchestration 20.x

REQUIRED PREREQUISITES

› NONE

TARGET AUDIENCE

› Administrators, Consultants, and
Developers

ASSESSMENT DETAILS

› Assessment duration is 2 Hours

COURSE REGISTRATION

Choose from the following
options to register for a
BMC Education Services course:

- › Register online for
BMC Software courses at:
www.bmc.com/education
- › Contact your
[BMC Education Advisor](#) for help
with registration

PURPOSE OF SKILLS ASSESSMENT

Companies deploying and using TrueSight Orchestration realize full value only when their solution is effectively implemented, operated, and administrated. To ensure deployments and operations are performed to best practice standards, BMC provides technical training based on the current skills levels of product operators, administrators, and consultants.

The **TrueSight Orchestration 20.x: Advanced Skills Assessment** is to be taken by customers and partners to check their skills for key product areas **BEFORE** registering for any TrueSight Orchestration trainings. Based on the result analysis, BMC can provide a recommendation on which training courses would fill potential skill gaps. The skills assessment is not an exam and is not meant to test individuals but provide students and teams an overview of existing and missing skills to select the appropriate training. Assessment takers shouldn't prepare and also not retake the assessment to avoid receiving the incorrect recommendations.

Reviewed Skills

The knowledge around the following topics is checked:

- Consuming External SOAP Web Services
- Exposing TSO Workflows as SOAP Web Services
- Using Restful Webservices through TSO
- Using the Grid Management Module
- Using JSON and XML Utilities
- Integration Strategy
- TrueSight Orchestration and the BMC Remedy AR System
- Configuring/Activating Remedy Adapters
- Using the Remedy ARS Adapter Module
- Integration Mapping Activity
- Incident Management
- Change Management / Work Order Management

Getting Started

Step 1.

Register for the skills assessment. The skills assessment is free of charge for all customers and partners.

Step 2.

Review the assessment results yourself or ask BMC to provide a report and feedback with training recommendations.