BMC Helix Digital Workplace Advanced 20.x: Fundamentals Catalog Skills Assessment

Assessment Brief

SKILLS ASSESSMENT NAME

» BMC Helix Digital Workplace Advanced 20.x: Digital Workplace Skills Assessment

ASSESSMENT CODE

» SPPT-SKILL-DWC-2002

APPLICABLE VERSIONS

» BMC Helix Digital Workplace 19.02, 19.08, 19.11, 20.02 and 20.08

REQUIRED PREREQUISITES

» None

TARGET AUDIENCE

» BMC Digital Workplace Catalog Administrators

ASSESSMENT DURATION

» 2 Hours

COURSE REGISTRATION

Choose from the following options to register for a BMC Education Services course:

» Register online for BMC Software courses at: **www.bmc.com/education**
» Contact your **BMC Education Advisor** for help with registration

PURPOSE OF SKILLS ASSESSMENT

BMC Helix Digital Workplace offers two applications, Digital Workplace and Digital Workplace Catalog. Digital Workplace Catalog is an enterprise app store solution designed to be the center of your digital workplace. This application integrates with external fulfillment systems through service connectors to enable communication between the catalog application platform and the different fulfillment systems.

The **BMC Helix Digital Workplace Advanced 20.x: Fundamentals Catalog Skills Assessment** is to be taken by customers and partners to check their skills for key Digital Workplace product areas BEFORE registering for any **BMC Helix Digital Workplace** trainings. Based on the result analysis, BMC can provide a recommendation which training courses would fill potential skill gaps.

The skills assessment is not an exam and is not meant to test individuals but provide students and teams an overview of existing and missing skills to select the appropriate training. Assessment takers shouldn´t prepare and also not retake the assessment to avoid receiving the incorrect recommendations.

Reviewed Skills

Knowledge around the following topics is checked:

» BMC Helix Digital Workplace catalog overview, system requirements, and basic concepts
» High level architecture
» Key responsibilities for various Digital Workplace Catalog roles
» Setting BMC Digital Workplace and Catalog Interfaces
» Create and manage service catalog
» Create entitlements for end-user service consumption and Digital Workplace unified catalog
» Explain bundles and banners and use the Remedy connector to import services

Getting Started

Step 1.

Register for the skills assessment. The skills assessment is free of charge for all customers and partners

Step 2.

Review the assessment results yourself or ask BMC to provide a report and feedback with training recommendations

For more information about BMC Education Services, visit **www.bmc.com**.