

BMC AR System 20.x: Administering Skills Assessment

Assessment Brief

SKILLS ASSESSMENT NAME

> BMC AR System 20.x: Administering Skills Assessment

CERTIFICATION Exam CODE

> SPPT-SKILL-ARAD2002

APPLICABLE VERSIONS

> BMC AR System 18.05, 18.08, 19.02, 19.08, 19.11 and 20.02

REQUIRED PREREQUISITES

> NONE

TARGET AUDIENCE

> Administrators

ASSESSMENT DETAILS

> Assessment duration is 2 Hours

COURSE REGISTRATION

Choose from the following options to register for a BMC Education Services course:

- Register online for BMC Software courses at: www.bmc.com/education
- Contact your
 BMC Education Advisor for help with registration

PURPOSE OF SKILLS ASSESSMENT

The BMC AR System 20.x: Administering Skills Assessment helps assess your skills and should be taken by customers and partners for key product areas BEFORE registering for any BMC AR System trainings. Based on the results of the analysis, BMC can provide a recommendation on which training courses would fill potential gaps in skills.

The skills assessment is not an exam and is not meant to test individuals but rather provide an overview assessment to assist with selecting the appropriate training. Do not prepare for or retake the assessment to avoid receiving the incorrect recommendations.

Reviewed Skills

The knowledge around the following topics is checked:

- » Explain the concepts of BMC AR System
- » Navigate the AR System Administration Console
- » Use the Server Information form to configure the AR System server
- » Understand Remedy AR System access control
- » Define the Remedy AR System user base

Getting Started

Step 1.

Register for the skills assessment. The skills assessment is free of charge for all customers and partners.

Step 2.

Review the assessment results yourself or ask BMC to provide a report and feedback with training recommendations.

