BMC Helix CMDB 20.x: Fundamentals Administering Skills Assessment

Assessment Brief

SKILLS ASSESSMENT NAME

» BMC Helix CMDB 20.x: Fundamentals Administering Skills Assessment

ASSESSMENT CODE

» SPPT-SKILL-ACAF-2002

APPLICABLE VERSIONS

» BMC BMC Helix CMDB 18.05, 18.08, 19.02, 19.08 and 19.11, 20.02, 20.02.02 (on-premise) and 20.08 (SaaS)

REQUIRED PREREQUISITES

» None

TARGET AUDIENCE

» BMC Helix CMDB Administrators and Consultants

ASSESSMENT DURATION

» 2 Hours

COURSE REGISTRATION

Choose from the following options to register for a BMC Education Services course:

» Register online for BMC Software courses at: **www.bmc.com/education**
» Contact your **BMC Education Advisor** for help with registration

PURPOSE OF SKILLS ASSESSMENT

BMC Helix CMDB provides a complete, accurate, and up-to-date view of the people, technologies, and services that make up your business and IT environments. A rich, centralized representation of services helps you plan, deliver, operate, govern, and assign priorities to business services.

The **BMC Helix CMDB 20.x: Fundamentals Administering Skills Assessment** is to be taken by customers and partners to check their skills for key BMC Helix CMDB product areas BEFORE registering for any **BMC Helix CMDB** trainings. Based on the result analysis, BMC can provide a recommendation which training courses would fill potential skill gaps.

The skills assessment is not an exam and is not meant to test individuals but provide students and teams an overview of existing and missing skills to select the appropriate training. Assessment takers shouldn´t prepare and also not retake the assessment to avoid receiving the incorrect recommendations.

Reviewed Skills

The knowledge around the following topics is checked:

» Basic concepts of CMDB, CMDB Portal Searches, including the creation of filters
» Creation and modification of configuration items (CIs)
» Creating CIs using Smart IT
» Relating of CI data in Incident and Change Management
» Knowledge of the Common Data Model
» Importing Data into BMC CMDB
» Normalization and Reconciliation of CI data
» Federating Data
» Configuration of CMDB Server Settings
» Service Modeling in BMC CMDB
» Archiving CMDB data

Getting Started

Step 1.

Register for the skills assessment. The skills assessment is free of charge for all customers and partners

Step 2.

Review the assessment results yourself or ask BMC to provide a report and feedback with training recommendations

For more information about BMC Education Services, visit **www.bmc.com**.