



# BMC Remedyforce: QuickViews and Dashboard Management

## COURSE ABSTRACT

### COURSE CODE

- » SPPT-RFQD-0100

### PRODUCT RELEASE

- » BMC Remedyforce

### DELIVERY METHOD

- » Web-based Training (WBT)

### COURSE DURATION

- » 2 Hours

### TARGET AUDIENCE

- » Remedyforce application administrators and staff users

### PREREQUISITES

- » NA

## Course Overview

The *BMC Remedyforce: QuickViews and Dashboard Management* online course is designed for BMC Remedyforce administrators and staff users. This self-paced course introduces participants to the features of QuickViews and Dashboard Management.

This course explains the concepts and procedures of QuickViews and Dashboard Management. These concepts and procedures will help administrators and staff users to create, manage, and work with QuickViews and Dashboards in BMC Remedyforce.

## Course Objectives

- » Define and view QuickViews and Dashboards
- » Configure settings for QuickViews and Dashboards
- » Create and manage QuickViews
- » Configure Default Dashboard
- » Configure and manage My Dashboard



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## COURSE ABSTRACT

### COURSE ACTIVITIES

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- » Presentations
- » Simulations
- » Quizzes

### ACCREDITATION AND CERTIFICATION PATHS

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- » NA

### DISCOUNT OPTIONS

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- » NA
- » **Contact us for additional information** 

## Course Modules

### Module 1: Administering and Configuring QuickViews and Dashboards

- » Configuring QuickViews and Dashboards
- » Working with QuickViews
- » Working with My Dashboard

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