



BMC Helix Innovation Suite 21.x: Enhancements for Administering and Developing (WBT)

COURSE ABSTRACT

COURSE CODE

- » SPPT-ISEA-2130

PRODUCT RELEASE

- » BMC Helix Innovation Suite 21.02, 21.05 and 21.3

DELIVERY METHOD

- » Web-based Training (WBT)

COURSE DURATION

- » 1 hour

PREREQUISITES

- » NA

Course Overview

BMC Helix Innovation Suite provides the infrastructure and foundation for BMC's Service Management applications and for other custom applications built with Developer Studio or BMC Helix Innovation Studio. It is also equipped with a library of reusable components and connectors that can be used to extend and configure when building powerful applications. This platform is designed to enhance your team's efficiency and maximize their productivity. Its intuitively designed UI leads to high adoption rates and low training time. This course will provide an overview of the new architecture for BMC Helix Innovation Suite and the enhancements for administering and developing in BMC Helix Innovation Suite.

Target Audience

- » Users
- » Administrators
- » Developers

Learner Objectives

- » BMC Helix Innovation Suite architecture overview
- » List the architecture components
- » List the features and benefits of converged server
- » Understand the interoperability between different applications
- » Discuss the common foundation data structure
- » Identify the Product name changes during the 21.x releases
- » Understand the enhancements like containerization and convergence
- » BMC Helix Portal and BMC Helix Dashboards overview
- » Describe the new user experience built using Progressive Web Application (PWA)
- » Understand the integrations possible with third-party applications through BMC Helix iPaaS
- » Describe the Elasticsearch based search functions
- » Learn about the updated license management capability for BMC Helix Innovation Suite
- » Discuss the BMC Helix Innovation Studio enhancements like multiple deployment layers, automation of tasks by third-party systems and tracking user activity

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COURSE ACTIVITIES

- » Presentations

ACCREDITATION AND CERTIFICATION PATH

- » NA

BMC HELIX INNOVATION SUITE LEARNING PATH

- » NA

DISCOUNT OPTIONS

- » Have multiple students? Contact us to discuss hosting a private class for your organization
- » [Contact us for additional information](#) 

Course Modules

Module 1: BMC Helix Innovation Suite 21.x: Enhancements

- » Overview of BMC Helix Innovation Suite architecture
- » Architecture components
- » Features and benefits of converged server
- » Interoperability between different applications
- » Logical structure of BMC Helix Innovation Studio
- » Common foundation data structure
- » Product name changes during the 21.x releases
- » Overview of containerization and convergence
- » Access the applications via BMC Helix Portal
- » Create dashboards and schedule reports in BMC Helix Dashboards
- » New user experience built using PWA
- » Third-party integrations through BMC Helix iPaaS
- » Elasticsearch based search functions
- » License management capability for BMC Helix Innovation Suite
- » BMC Helix Innovation Studio enhancements like multiple deployment layers, automation of tasks by third-party systems and tracking user activity

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