



BMC Helix Data Manager 21.x: Fundamentals Migrating Data - Part 1 (WBT)

COURSE ABSTRACT

COURSE CODE

- » SPPT-HDXM-2105

APPLICABLE VERSIONS

- » BMC Helix Data Manager 21.05

DELIVERY METHOD

- » Web-based Training (WBT)

COURSE DURATION

- » 3 Hours

PREREQUISITES

- » None

Course Overview

BMC Helix Data Manager automatically discovers the structure of the applications so that you can migrate data quickly, easily, and intuitively. It includes pre-configured migration packs for the major ITSM releases. You can modify these packs to meet the needs of your application, project, and business.

This online course provides with an introduction to the BMC Helix Data Manager application and introduces the data migration scenarios, upgrade methods, methodologies, and migration packs. The course demonstrates the concepts and skills needed to incorporate best practices when configuring and administering BMC Helix Data Manager.

Target Audience

- » Administrators
- » Project Managers

Learner Objectives

- » Introduce BMC Helix Data Manager and explain its capabilities
- » Recognize use cases where BMC Helix Data Manager is beneficial.
- » Understand BMC Helix Data Manager architecture.
- » Explain the different upgrade approaches.
- » Understand the recommended migration methodology.
- » Recognize the appropriate methodology to meet an organization's needs.
- » Understand the core BMC Helix Data Manager activities to complete a migration.
- » Identify the best practices and tips for success in data migration.
- » List the high-level steps for migration process.



BMC Helix Data Manager 21.x: Fundamentals Migrating Data - Part 1 (WBT)

COURSE ABSTRACT


COURSE ACTIVITIES

- » Presentations
- » Product demonstrations

ACCREDITATION AND CERTIFICATION PATHS

- » This course is not part of a BMC Certification Path.

DISCOUNT OPTIONS

- » Have multiple students? Contact us to discuss hosting a private class for your organization
- » **Contact us for additional information** 

Course Modules

Module 1: Introduction to Customer Management Tool (CMT)

- » Data Migration Scenarios
- » Offering Configuration

Module 2: Upgrade Methodologies

- » Data upgrade approaches
- » Scenario: Recommended migration methodology
- » High-level steps for migration
- » Introduction to Migration Packs
- » Project Planning
- » Best practices and tips for success in data migration

Module 3: Installing and Configuring BMC Helix Data Manager

- » Simulation: Installing and Licensing BMC Helix Data Manager
- » Simulation: Configuring BMC Helix Data Manager

BMC, BMC Software, and the BMC Software logo are the exclusive properties of BMC Software, Inc., are registered with the U.S. Patent and Trademark Office, and may be registered or pending registration in other countries. All other BMC trademarks, service marks, and logos may be registered or pending registration in the U.S. or in other countries. All other trademarks or registered trademarks are the property of their respective owners. ©2021 BMC Software, Inc. All rights reserved.

For more information about BMC Education Services, visit www.bmc.com/education.

