



BMC Helix Data Manager 21.x: Fundamentals Migrating

COURSE ABSTRACT

COURSE CODE

- » SPPT-HDMA-2130

APPLICABLE VERSIONS

- » BMC Helix Data Manager 21.3

DELIVERY METHOD

- » Instructor-led Training (ILT)

COURSE DURATION

- » 3 Days

Course Overview

Use BMC Helix Data Manager to migrate, archive, or consolidate data. BMC Helix Data Manager automatically discovers the structure of the applications so that you can migrate data quickly, easily, and intuitively.

This course combines classroom instruction with laboratory exercises to guide students through the basic concepts, and the end-to-end data migration process of ITSM 20.02 to 21.05 (On-Premises.) In addition, the course covers an overview of the migration process for BMC Helix ITSM: Smart IT and Smart Reporting. It also covers analyzing and addressing common issues that may occur during migration or post-migration.

Target Audience

- » Administrators
- » Consultants

Learner Objectives

- » Understanding Data Migration
- » Understanding the Architecture of BMC Helix Data Manager
- » Introduction to the Migration Process
- » Using BMC Helix Data Manager
- » Understanding the end-to-end migration process
- » Preparing Helix Data Manager for BMC Helix ITSM Data Migration
- » Performing the Migration Process
- » Understanding Delta Data migration
- » Migrating BMC Helix ITSM: Smart IT Data
- » Migrating BMC Helix ITSM: Smart Reporting Data
- » Analyzing common errors
- » Troubleshooting common issues



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COURSE ACTIVITIES

- » Classroom Presentations
- » Hands-on Lab Exercises
- » Demonstration

CERTIFICATION PATH

- » This course is a part of the **BMC Certified Associate: Helix Data Manager 21.x: Fundamentals Migrating** Certification Path

DISCOUNT OPTIONS

- » Have multiple students? Contact us to discuss hosting a private class for your organization
- » **Contact us for additional information** 

Course Modules

Module 1: Introduction to Helix Data Manager

- » Lesson 1: Overview of Helix Data Manager
- » Lesson 2: Exploring the BMC Helix Data Manager Architecture
- » Lesson 3: Exploring Different Migration Use Cases
- » Lesson 4: Understanding the Migration Methodologies

Module 2: Setting Up BMC Helix Data Manager Workbench for Migration

- » Lesson 1: Introduction to the Migration Process
- » Lesson 2: Registering Source and Target Systems
- » Lesson 3: Configuring the File System

Module 3: Working with Migration Packs

- » Lesson 1: Importing Meta Data
- » Lesson 2: Copying and Configuring Migration Packs
- » Lesson 3: Discovering the Form Count

Module 4: Running the Migration Process

- » Lesson 1: Preparing the Target System for Import
- » Lesson 2: Running the Migration job
- » Lesson 3: Running the Post-migration Steps
- » Lesson 4: Running the Delta Data Migration

Module 5: Migrating Smart IT Data

- » Lesson 1: Migrating Smart IT Data

Module 6: Migrating Smart Reporting Data

- » Lesson 1: Preparing and Configuring for Smart Reporting Data Migration
- » Lesson 2: Running the Migration and Post-Migration Process

Module 7: Analyzing and Troubleshooting Common Issues

- » Lesson 1: Logging
- » Lesson 2: Analyzing and Troubleshooting Issues

Appendix A:

- » Lesson 1: Migrating Data from a Local Source System to a Remote Target System

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