BMC Helix Smart IT: Essential Subscription – Administrators & Consultants

COURSE ABSTRACT

CURRICULUM CODE

» SPPT-ESS-SUBS-SMIT

DELIVERY METHOD 🌐

» Subscription-based:
- Instructor-led Training (ILT)
- Assisted Self-paced Training (ASP)
- Skills Assessment
- Certification (CERT)

Subscription Overview

BMC Helix Smart IT provide a modern IT experience for delivering, managing, and consuming a service. BMC Smart IT is an intuitive, engaging interface that helps you deliver service from anywhere with the fully mobile experience and build engaged teams with embedded social and collaboration capabilities.

Using examples, demonstrations, scenarios and laboratory exercises the content of the online education subscription help you develop skills in BMC Helix Smart IT administration, and configuration and details the use of this solution to identify and remediate system vulnerabilities.

Note: This is an annual subscription and is regularly updated and changed, without notice, based on product updates, improvements, and additions. During the duration of the subscription, users will have access to the latest content without incurring additional fees or being subject to additional registrations.

Target Audience

» Administrators

Learner Objectives

» Get familiar with BMC Helix Smart IT
» Understand administrative tasks for BMC Helix Smart IT
» Learn about BMC Helix Smart IT overview, its architecture, benefits, features, and roles
» Understand features and functionalities like multitenancy, map licenses, rebranding, troubleshooting and so on
» Understand administrative tasks for BMC Helix Smart IT
» Explain generating Active User Report; using scripts and Rest API
» Understand troubleshooting

For more information about BMC Education Services, visit **www.bmc.com**.

BMC Helix Smart IT and BMC Helix Digital Workplace: Essential Subscription - Administrators

COURSE ABSTRACT

SUBSCRIPTION ACTIVITIES

» Simulations, Demonstrations

ACCREDITATION AND CERTIFICATION PATHS ⊕

» This subscription include the BMC Remedy with Smart IT Certified Associate Certification Path

REFERENCE LINKS

Explore the following links to learn more about learning path and subscription options.

» Learning Path
» Subscription Home Page
» Graphical Learning Path

DISCOUNT AND OTHER OPTIONS ⊕

» Have multiple students? Contact us to discuss volume discounts for multiple individual subscriptions.
» Need customized and onsite deliveries? Contact us to discuss hosting a private class for your organization.
» **Contact us for additional information** ⊕

Offerings

Course Name	ASP	ILT	WBT	CERT
BMC Helix ITSM – Smart IT 20.x: Fundamentals Using			✓	
BMC Helix ITSM – Smart IT 20.x: Fundamentals Administering		✓		
BMC Certified Associate: Helix ITSM – Smart IT 20.x Online Exam				✓

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