



BMC Helix On-Premises IT Service Management Container Deployment: Essential Subscription

COURSE ABSTRACT

CURRICULUM CODE

- » SPPT-ESS-SUBS-SMCD

DELIVERY METHOD

- » Subscription-based – Web-based Training (WBT)

Subscription Overview

BMC Helix is a portfolio of SaaS offerings delivering cognitive service management (CSM) that is fast, accurate, and cost-effective, across multi-cloud, multi-device, and multi-channel environments.

Installing BMC Helix IT Service Management using containers in an on-premises environment is comprised of several different recommendations, processes, and best practices. In these series of courses, you will be introduced to a variety of topics and content that explains and discusses the different aspects of BMC Helix on-premises IT Service Management container deployment.

Note: This content is part of an annual subscription and is regularly updated and changed, without notice, based on product updates, improvements, and additions. During the duration of the subscription, users will have access to the latest content without incurring additional fees or being subject to additional registrations.

Target Audience

- » Administrators
- » Consultants

Learner Objectives

- » Provides an overview of the BMC Helix IT Service Management on-premises installation.
- » Discusses the BMC Helix IT Service Management deployment architecture.
- » Provides details about the various requirements of BMC Helix IT Service Management on-premises installation.
- » Explains how to set up the Oracle database, Microsoft SQL Server database, and PostgreSQL database before installing BMC Helix IT Service Management in the on-premises environment.
- » Explain various deployment scenarios
- » Explain Jenkins uber pipeline parameters
- » Explains how to create and validate incoming and outgoing mailboxes
- » Describe how to validate CMDB
- » Explain how to connect with Developer Studio




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SUBSCRIPTION ACTIVITIES

- » Web-based training

DISCOUNT OPTIONS

- » Have multiple students? Contact us to discuss hosting a private class for your organization
- » [Contact us for additional information](#) 

Offerings

Note: It is recommended that you take the trainings in the sequence specified in the table below:

Sr. No.	Course Title	Description	Duration (mins)	WBT	CERT
1.	BMC Helix IT Service Management: Planning On-Premises Deployment (WBT)	This course provides an overview of the BMC Helix IT Service Management on-premises Installation and discusses the BMC Helix IT Service Management deployment architecture. This course also provides details about the various requirements of BMC Helix IT Service Management on-premises installation.	30	✓	
2.	BMC Helix IT Service Management: Setting up Database (WBT)	This course explains how to set up the Oracle database, Microsoft SQL Server database, and PostgreSQL database before installing BMC Helix IT Service Management in the on-premises environment.	40	✓	
3.	BMC Helix IT Service Management: Preparing for Installation (WBT)	This course explains all steps that are required to perform before installing BMC Helix IT Service Management on-premises.	60	✓	
4.	BMC Helix IT Service Management: Performing Deployment (WBT)	This course explains all deployment scenarios of the BMC Helix Innovation Suite platform and applications. This course also explains the Jenkins uber pipeline and its parameters.	150 mins	✓	
5.	BMC Helix IT Service Management: Post Deployment Configuration (WBT)	This course explains all post-deployment configurations, like updating the survey URL, configuring incoming and outgoing mailboxes, validating CMDB, and connecting to Developer Studio.	20 mins	✓	

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