



# BMC Helix Digital Workplace Catalog: Essential Subscription – Administrators & Consultants

## COURSE ABSTRACT

### CURRICULUM CODE

» SPPT-ESS-SUBS-DWPC

### DELIVERY METHOD

» Subscription-based:

- Instructor-led Training (ILT)
- Assisted Self-paced Training (ASP)
- Skills Assessment
- Certification (CERT)

## Subscription Overview

BMC Helix Digital Workplace offers two applications, Digital Workplace Client and Digital Workplace Catalog. BMC Digital Workplace Catalog is an enterprise app store solution designed to be the center of your digital workplace. BMC Digital Workplace Catalog integrates with external fulfillment systems through service connectors, custom interfaces to enable communication between the catalog application platform and the different fulfillment systems.

Using examples, demonstrations, scenarios and laboratory exercises the content of the online education subscription help you develop skills to begin configuring BMC Digital Workplace Catalog and creating fundamental service and workflows.

**Note:** This is an annual subscription and is regularly updated and changed, without notice, based on product updates, improvements, and additions. During the duration of the subscription, users will have access to the latest content without incurring additional fees or being subject to additional registrations.

## Target Audience

» Digital Workplace Catalog Administrators

## Learner Objectives

- » Describe the BMC Digital Workplace Catalog benefits and features
- » Describe the BMC Digital Workplace Catalog architecture, data flow, and system requirements
- » Describe how to manage roles in BMC Digital Workplace Catalog
- » Learn how to use the BMC Digital Workplace Catalog Administration Console to complete administrative tasks in BMC Digital Workplace Catalog
- » Understand how to populate a Service Catalog to assist self-service users
- » Understand how to create categories, templates, and sub-catalogs
- » Describe how to create and manage services; virtual marketplace; and entitlements
- » Understand how to create the workflows and questionnaire for service fulfillment that can be used to send actions and fulfill service requests
- » Learn the use of connectors to integrate with connected systems such as Remedy
- » Review how to create service bundles and banners
- » Learn the use of connectors to integrate with connected systems such as Active Directory and REST
- » Review how to create asset actions and asset groups
- » Review how to use additional features available in BMC Digital Workplace Catalog including copying services and importing services
- » Understand how to create advance workflows and questionnaire for service fulfillment that can be used to send actions and fulfill multiple service requests
- » Understand how to create advance workflows for service actions for service fulfillment that contains additional information related to an Asset

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#### SUBSCRIPTION ACTIVITIES

- » Simulations, Demonstrations

#### ACCREDITATION AND CERTIFICATION PATHS


- » This subscription includes the BMC Helix Digital Workplace Catalog Certified Associate Certification Path

#### REFERENCE LINKS

Explore the following link to learn more about the learning path.

- » [Learning Path](#)

#### DISCOUNT AND OTHER OPTIONS

- » Have multiple students? Contact us to discuss volume discounts for multiple individual subscriptions.
- » Need customized and onsite deliveries? Contact us to discuss hosting a private class for your organization.
- » **Contact us for additional information** 

### Offerings

Course Name	ASP	ILT	WBT	CERT
BMC Helix Digital Workplace Advanced 20.x: Fundamentals Catalog Administering – Part 1			✓	
BMC Helix Digital Workplace Advanced 20.x: Fundamentals Catalog Administering – Part 2	✓	✓		
BMC Helix Digital Workplace Advanced 20.x: Fundamentals Catalog Administering – Part 3	✓	✓		
BMC Certified Associate: Helix Digital Workplace Advanced Catalog 20.x Online Exam				✓

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