BMC Helix Dashboards: Essential Subscription

COURSE ABSTRACT

CURRICULUM CODE

» SPPT-ESS-SUBS-BHD23

DELIVERY METHOD 🌐

» Subscription-based:
- Web-based Training (WBT)
- Instructor-led Training (ILT)
- Certification (CERT)

Subscription Overview

BMC Helix Dashboards is a service on the BMC Helix Portal that can be used to create interactive dashboards for your environment. It can be accessed from BMC Helix Portal and is available for SaaS as well as On-premises customers.

BMC Helix Dashboards uses Grafana as the underlying solution and enables you to customize the dashboards in multiple ways to gain valuable insights into your environment. It offers unified reporting and gives you a consolidated view of data from applications across your environment. You can easily create, export, and share interactive dashboards with users within or outside your environment.

Using examples, demonstrations, scenarios, and laboratory exercises, the content of the online education subscription helps you develop skills in BMC Helix Dashboards administration, configuration, and designing dashboards.

NOTE: This content is part of an annual subscription and is regularly updated and changed, without notice, based on product updates, improvements, and additions. During the duration of the subscription, users will have access to the latest content without incurring additional fees or being subject to additional registrations.

Target Audience

» Users
» Administrators
» Consultants

Learner Objectives

» BMC Helix Dashboards overview
» Understand dashboard components and panel options
» Describe sharing, exporting, and importing a dashboard
» Describe the roles and permissions
» Create a dashboard for Events and Metrics data type
» Review and analyze various out-of-the-box dashboards
» Configure dashboard settings and user preferences
» Learn about the Overrides, Suggestions, and Transform features
» Define chained variables and schedule reports
» Work with annotations, tags, links, and variables
» Explore chained variables, custom calculated fields, Row and Repeat functions
» Design a Cross-tab panel with Drill-through functionality
» Design dashboards for Union query, Incident age-based Buckets analysis
» Define a Top N Series dashboard with Time Series visualization
» Design dashboards for BMC Helix Digital Workplace Catalog and BMC Helix Business Workflows
» Follow the best designing practices and troubleshoot common issues

For more information about BMC Education Services, visit **www.bmc.com**.

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SUBSCRIPTION ACTIVITIES

» Simulations

» Demonstrations

» Classroom Presentations

» Hands-on Lab Exercises

» Certifications

CERTIFICATION PATH

» This subscription includes the BMC Helix Dashboards Certification Path.

REFERENCE LINKS

Explore the following links to learn more about the learning path and subscription options.

» Learning Path

» Subscription Home Page

» Graphical Learning Path

DISCOUNT OPTIONS

» Have multiple students? Contact us to discuss volume discounts for multiple individual subscriptions.

» Need customized and onsite deliveries? Contact us to discuss hosting a private class for your organization.

» **Contact us for additional information**

Offerings

Course Name	ASP	ILT	WBT	CERT
BMC Helix Dashboards 23.x: Fundamentals Migrating Reports			✓	
BMC Helix Dashboards 23.x: Fundamentals Using			✓	
BMC Helix Dashboards 23.x: Fundamentals Designing for Service Management		✓		
BMC Certified Associate: Helix Dashboards 23.x Designing for Service Management Online Exam				✓

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