BMC Helix CMDB: Education Enterprise Product Subscription

COURSE ABSTRACT

CURRICULUM CODE

» SPPT-ENT-SUBS-CMDB

DELIVERY METHOD 🌐

» Web-based Training (WBT)

» Self-Paced Training (SPT)

» Videos

» Certifications

» Skills Assessments

VIRTUAL LAB ACCESS

This subscription contains Self-Paced Training (SPT) courses which have an optional eBook and Virtual Lab component.

With an Enterprise Education Subscription, an organization has access to a limited number of hands-on lab days annually. These lab days are shared between all employees of the organization.

If the organization has exceeded available lab days and an employee requests an Education Lab Voucher (ELV) to receive eBooks and Virtual Labs for an SPT course, the employee will receive an email communicating that the eBook and lab have not been ordered. However, the SPT course includes a recorded demonstration of the same lab exercises and can still be completed.

Additional hands-on lab days may be purchased in the event your organization has exceeded the allotted lab days for an Enterprise Education Subscription. Contact the Training Coordinator for BMC Training in your organization or education@bmc.com for assistance

Subscription Overview

BMC Helix Configuration Management Database (CMDB) helps you to source, store, monitor, and manage the configuration item (CI) data from multiple sources into a single location allowing you to understand your environment. Using examples, demonstrations, and scenarios the content of the online education subscription help you develop skills in BMC Helix CMDB administration, integration, and configuration and details the use of this solution to identify and remediate system vulnerabilities.

IMPORTANT: Self-Paced Training (SPT) courses contained in this subscription is comprised of a course instructor video that includes a demonstration of recorded lab exercises.

Note: This content is part of an annual subscription and is regularly updated and changed, without notice, based on product updates, improvements, and additions. During the duration of the subscription, users will have access to the latest content without incurring additional fees or being subject to additional registrations.

Target Audience

» Users
» Administrators
» Consultants

Learner Objectives

UNLIMITED OFFERINGS

» Describe the BMC Helix CMDB architecture
» Explain the concept of configuration items (CIs)
» Explain consumers of BMC Helix CMDB data
» Describe process to load data into BMC Helix CMDB
» Explain the purpose and use of datasets
» Explain the purpose of the Product Catalog
» Describe how the Product Catalog supports multitenancy
» Explain how the Product Catalog helps the CMDB to normalize data

LIMITED OFFERINGS FOR DESIGNATED ADMINISTRATORS

» Discover BMC CMDB Dashboard and various search features
» Use BMC CMDB UI to search, modify, and create Cis
» Explain how the CMDB supports key IT Service functions, such as Asset, Incident, and Change Management
» Explore the Class Manager and its various features
» Describe various data importing methods in BMC CMDB
» Configuring BMC CMDB Server Settings
» Learn about overview of REST API, general principles for using the REST API and benefits of using the REST API
» Describe how to use BMC CMDB functions in an external application with the REST API
» Explain the difference in user permissions for BMC CMDB Data consumers
» Describe various Reconciliation methods in BMC CMDB

For more information about BMC Education Services, visit **www.bmc.com/education**.

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SUBSCRIPTION ACTIVITIES

» Demonstrations
» Scenarios

CERTIFICATION PATHS 🌐

» This subscription is part of the BMC Helix CMDB Certification Path

REFERENCE LINKS

Explore the following link to learn more about the BMC Helix CMDB learning path.

» **BMC Helix CMDB Learning Path**

SKILL ASSESSMENTS

Want to check your skills before registering for a course? Register for the following skill assessment tests before registering for any course. Skill assessments are meant to test your product knowledge and provide an overview of existing and missing skills to aid in selecting the appropriate training.

» **BMC Helix CMDB 20.x: Fundamentals Administering Skills Assessment**

Note: The skill assessment is not an exam, you shouldn't prepare and not retake the assessment to avoid receiving incorrect course recommendations.

Please contact **education@bmc.com**, to arrange skills assessments for a group of employees and BMC to recommend specific training for this group.

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Unlimited Offerings

Course Name	Duration	SPT	WBT	CERT
BMC Helix CMDB				
BMC Helix CMDB 20.x: Fundamentals Administering - Part 1 (WBT)	3 hours		✓	
BMC Helix CMDB 21.x: Enhancements for Administering (WBT)	30 mins		✓	
BMC Helix CMDB 22.x: Fundamentals Administering - Part 1 (WBT)	3 hours		✓	

Limited Offerings for Designated Administrators

Course Name	Duration	SPT	WBT	CERT
Helix CMDB				
BMC Helix CMDB 20.x: Fundamentals Administering - Part 2	5 days	✓		
BMC Certified Associate: Helix CMDB 20.x for Administrators Online Exam	2 hours			✓
BMC Helix CMDB 20.x: Advanced Using REST API and Pentaho Spoon	3 days	✓		
BMC Helix CMDB 20.x: Advanced Extending CDM and Asset Attributes	2 days	✓		

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