HELIX DIGITAL WORKPLACE

BMC Helix Digital Workplace 23.x: Fundamentals Designing Studio (SPT)

> bmc

Course Code: SPPT-DWFS-2330-SPT

Modality	Duration	Applicable Versions	Target Audience
Self-Paced Training (SPT)	Equal to 2 days	BMC Helix Digital Workplace 23.3	• System Administrators • Developers

Course Overview

BMC Helix Digital Workplace Studio is a solution with the BMC Helix Digital Workplace Advanced license. It provides a friendly development UI to build a consumer-like experience for any screen size and device. Administrators can use Studio to build microsites and multichannel persona-driven unique service management journeys for enterprise lines of business from a single, integrated platform, design visually appealing and efficient pages suited for any line of business and enable Service Delivery to improve experiences by authoring and publishing customized pages from an organizational, team, or individual perspective.

This course combines classroom instruction with laboratory exercises to guide students through the basic concepts of BMC Helix Digital Workplace Studio. Students will develop skills in importing and exporting pages, using sample pages and assets, designing custom workplace pages, color themes, configuring components, search, links, and buttons, setting navigation and page entitlements, and embedding custom pages and data through BMC Helix Innovation Studio.

IMPORTANT: This Self-Paced Training (SPT) course contains only a course instructor video that includes a demonstration of recorded lab exercises. This course offers closed captioning in five additional languages: French, Spanish, Deutsch, Portuguese and Italian. The multi-lingual closed captioning is generated using artificial intelligence(AI) and machine translation so that more customers can benefit from our courses.

Prerequisites

- NA

Learning Objectives

- Understand BMC Helix Digital Workplace Studio features and capabilities
- Navigate Studio interface, page components, and functions
- Describe the page lifecycle, types of pages, and page actions
- Explore Sample pages and assets for different industry verticals
- Assign landing page in Navigation Manager
- Create single and multilevel menus in Navigation Manager
- Manage access to studio pages by using entitlements and people groups
- Define navigation through on-click and inline links
- Import and export pages in Studio
- Embed custom Studio pages and data from BMC applications into Studio

For more information about BMC Education Services, visit **www.bmc.com/education.**

Virtual Lab

- This class has an optional component of 2 hands-on lab days (12 hours) and an eBook. You may request an Education Lab Voucher (ELV) within the course curriculum to gain access to these resources. If your organization has available lab days remaining for the Enterprise Education Subscription, you will receive an email with your eBook and lab details within 1 business day
- With an Enterprise Education Subscription, an organization has access to a limited number of hands-on lab days annually. These lab days are shared between all employees of the organization. Additional hands-on lab days may be purchased in the event your organization has exceeded the allotted lab days for an Enterprise Education Subscription. Contact the Training Coordinator for BMC Training in your organization or **education@bmc.com** for assistance

Course Modules

Module 1: Getting Started with BMC Helix Digital Workplace Studio
- BMC Helix Digital Workplace overview
- Describe types of application consoles
- Studio overview
- List Studio features
- Define administrator functions
- Create pages for lines of business
- Navigate Studio interface
- Explore the page components

Module 2: Exploring Pages in Studio
- Describe types of Studio pages
- Explain process for creating a page
- Explain the page lifecycle
- Manage Studio pages
- Search, sort, and filter pages
- Make a page available to end users
- Explore Sample pages for different industry verticals
- Import Sample pages
- Use assets from Sample pages
- Best practices for Sample pages and templates

Module 3: Configuring Components and Customizations
- Configure components
- Configure Content Blocks
- Embed videos in Content Blocks
- Duplicate Content
- Customize color settings at page and element level

- Set color themes and palettes for elements
- Design page layouts with containers, rows, and columns
- Understand Container hierarchy with layers
- Customize row and column properties

Module 4: Navigation Manager and Entitlements
- Navigation Manager overview
- Enable page visibility
- Control visibility of My Activity page
- Set landing (home) page
- Create single and multilevel menus
- Understand page visibility rules
- Assign page entitlements with people groups

Module 5: Defining Navigation with Links
- Understand relative linking between pages
- Add On-click and inline links
- Configure pages for different screen sizes and devices
- Export Studio pages

Module 6: Embedding Custom Pages from External Applications
- Embed custom page from external application
- Embed custom data on a Studio page