



BMC Certified Associate: Digital Workplace Catalog 3.x Online Exam

Certification Brief

CERTIFICATION NAME

- › BMC Certified Associate: Digital Workplace Catalog 3.x Online Exam

CERTIFICATION Exam CODE

- › SPPT-DWCF-0330-CA

APPLICABLE VERSIONS

- › BMC Digital Workplace Catalog 3.3

REQUIRED PREREQUISITES

- › None

TARGET AUDIENCE

- › Administrators

EXAM DURATION

- › 2 Hours

PURPOSE OF EXAM

BMC Digital Workplace Catalog is an enterprise application store solution designed to be the center of your digital workplace. Through a single administration dashboard, IT departments can aggregate, manage, deliver, and track hardware, software, and services from multiple cloud-based and on-premises sources.

BMC Digital Workplace Catalog integrates with external fulfillment systems through service connectors, custom interfaces to enable communication between the catalog application platform and the different fulfillment systems.

The **BMC Certified Associate: Digital Workplace Catalog 3.x Online Exam** will validate the technical competencies needed to successfully administer and operate out-of-the-box (OOTB) functionality for BMC Digital Workplace Catalog.

Skills Tested

Participants will be tested on their knowledge of the following:

- › Key concepts of Digital Workplace Catalog
- › Digital Workplace Catalog architecture and integrations
- › Completion of administration of tasks
- › Population of the Service Catalog
- › Creation of workflows for service fulfillment
- › Use of connectors for integration with connected systems
- › Troubleshooting and information to diagnose and address Service Catalog issues

For detailed information around these topics, refer to the course abstract(s) for the recommended course(s).



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COURSE REGISTRATION

Choose from the following options to register for a BMC Education Services course:

- › Register online for BMC Software courses at: www.bmc.com/education
- › Contact your BMC Education Advisor for help with registration

RETAKE POLICY

- › Participants who fail the Certification exam may register and pay for an exam then make another attempt after waiting one week
- › Participants are limited to 4 attempts per year

Recommended BMC Software Courses to Prepare for the Certification

The following course offered by BMC Education Services prepares the participants to take the Certified Associate exam and also improve their knowledge and skill level to help build proficiency with the solution:

- › *BMC Digital Workplace Catalog 3.x: Fundamentals for Administrators (ILT)*

Getting Started

Step 1. Study and prepare for the exam. Allow a minimum of six weeks to study and prepare.

Step 2.

If you have taken the recommended course: Login to BMC Academy and launch the exam

If you haven't taken the recommended course: Register and pay for "**BMC Certified Associate: Digital Workplace Catalog 3.x Online Exam**". Partners are required to register from the Partner Portal.

Additional Recommended Resources to Study

- › BMC Digital Workplace Advanced Product Documentation
- › BMC Digital Workplace / My IT Communities

Recommended Experience

- › Minimum 3 months experience deploying, operating or administering BMC Digital Workplace



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Certification Process

