**EDUCATION SERVICES** 



## BMC Dashboards for Business Service Management 7.7.01: Using

#### **COURSE CODE**

» SPPT-DBMU-0771

#### **PRODUCT RELEASE**

» BMC Dashboards for Business Service Management 7.7.01

## **DELIVERY METHOD** (\$)

» Web Based Training (WBT)

## **COURSE DURATION** (\$)

» 1 Hour

### **TARGET AUDIENCE** (\$)

» Users/Operators

#### **PREREQUISITES**

» None

## **Course Overview**

This online course provides an overview of BMC Dashboards for Business Service Management (BSM) and explains how you can use the User Console to create and modify dashboards and pods.

## **Course Objectives**

- » Describe the need for BMC Dashboards for BSM
- » Explain the architecture of BMC Dashboards for BSM
- » Describe the User Console
- » Discuss the key terms associated with BMC Dashboards for BSM
- » Access the User Console
- » Create and manage user dashboards
- » Create and use pods

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BMC ATRIUM CMDB COURSE ABSTRACT



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### **COURSE ACTIVITIES**

- » Quizzes
- » Demonstrations
- » Product simulations

## **CERTIFICATION PATH** (§)

» This course is not part of a BMC Certification Path

## **DISCOUNT OPTIONS** (§)

- » Have multiple students? Contact us to discuss hosting a private class for your organization
- » Contact us for additional information (§)

## **Course Modules**

Module 1: Introducing BMC Dashboards for BSM

» Overview of BMC Dashboards for BSM

Module 2: Using the User Console

» Understanding the User Console

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