BMC Certified Associate: Helix Digital Workplace Advanced 20.x Online Exam

Certification Brief

CERTIFICATION NAME

› BMC Certified Associate: Helix Digital Workplace Advaned 20.x Online Exam

CERTIFICATION EXAM CODE

› SPPT-CERT-DWA2002-CA

APPLICABLE VERSIONS

› BMC Digital Workplace 19.11, 20.02, and 20.02.01

REQUIRED PREREQUISITES

› NA

TARGET AUDIENCE

› Administrators

EXAM DURATION

› 2 Hours

PURPOSE OF EXAM

BMC Digital Workplace offers two applications, BMC Digital Workplace and BMC Digital Workplace Catalog. Companies deploying and using BMC Digital Workplace realize full value only when their solution is effectively implemented and administered. To ensure deployments and administrations are performed to best practice standards, BMC Software maintains a technical certification program.

The **BMC Certified Associate for Helix Digital Workplace Advanced** Certification Exam will validate the technical competencies needed to successfully configure and administer out-of-the-box (OOTB) baseline functionality for BMC Digital Workplace.

Note: This certification will cover questions related to all the BMC Digital Workplace concepts applicable for the Basic and Advanced product licenses. For BMC Digital Workplace Catalog, there will be a separate certification.

Skills Tested

Participants will be tested on their knowledge of the following:

» Configure BMC Digital Workplace
» Configure approvals for BMC Digital Workplace
» Deploy BMC Digital Workplace to users
» Export and Import BMC Digital Workplace data
» Administer BMC Digital Workplace
» Configure Multitenancy
» Rebrand BMC Digital Workplace
» Perform general troubleshooting tasks for BMC Digital Workplace

For detailed information around these topics, refer to the course abstract(s) for the recommended course(s).

Recommended BMC Software Courses to Prepare for the Certification

The following course offered by BMC Education Services prepares the participants to take the Certified Associate exam and also improve their knowledge and skill level to help build proficiency with the solution:

» *BMC Helix Digital Workplace Basic 20.x: Fundamentals Administering*
» *BMC Helix Digital Workplace Advanced 20.x: Fundamentals Administering*

For more information about BMC Education Services, visit http://www.bmc.com/education/training-and-certification.html .

BMC Certified Associate: Helix Digital Workplace Advanced 20.x Online Exam

Certification Brief

EXAM REGISTRATION

Choose from the following options to register for a BMC Education Services Exam:

› Register online for BMC Software certification at: **www.bmc.com/education**

› Contact your BMC Education Advisor for help with registration

---

RETAKE POLICY

› Participants who fail the Certification exam may register and pay for an exam then make another attempt after waiting one week

› Participants are limited to 4 attempts per year

Getting Started

Step 1. Take the recommended courses for the Certified Associate learning path. Purchase the required exam (attempts).

Step 2. Study and prepare for the exam. BMC recommends 6 weeks and also a minimum of [3] months experience with the product before taking the exam.

Step 3. Take and pass the exam.

Step 4. If you have failed the exam, purchase another exam attempt and start at Step 3.

Examination Details

» Exam is an online exam.
» Further details and terms and conditions are available in the BMC Certifications Program Guide and BMC Education Certification Policy.

Additional Recommended Resources to Study

» BMC Digital Workplace 19.x and 20.x Product Documentation
» BMC Digital Workplace Communities

Recommended Experience

» Minimum 3 months experience deploying, operating or administering BMC Digital Workplace

BMC Certified Associate: Helix Digital Workplace Advanced 20.x Online Exam

Certification Brief

Certification Process

Register and pay for the Exam

↓

Study for the Exam

↓

Pass the Exam

↓

Receive Certification

For more information about BMC Education Services, visit http://www.bmc.com/education/training-and-certification.html .