



BMC Certified Associate: Remedy AR System 9.x Developer Online Exam

Certification Brief

CERTIFICATION NAME

- › BMC Certified Associate: Remedy AR System 9.x Developer Online Exam

CERTIFICATION Exam CODE

- › SPPT-CERT-ARSD-CA

APPLICABLE VERSIONS

- › 9.0, 9.1

PREREQUISITES

- › BMC Remedy AR System 9.1: Basic Development

TARGET AUDIENCE

- › Developers

EXAM DURATION

- › 2 Hours

PURPOSE OF EXAM

BMC Remedy Action Request System provides the foundation for the BMC Remedy ITSM Suite. It enables you to automate business processes without learning a programming language or using complex development tools.

The **BMC Certified Associate for Remedy AR System Development** Certification Exam will validate the technical competencies needed to successfully develop and customize BMC Remedy AR System applications.

Skills Tested

Participants will be tested on their knowledge of the following:

- › Navigating the ITSM Customizable Home Page, administrative consoles, and Approval Central
- › Understanding the BMC Remedy AR System Platform and its relationship to BMC Applications
- › Creating custom objects using Developer Studio
- › Setting object permissions
- › Exploring form definitions
- › Creating active links, filters, and escalations
- › Creating active link and filter guides
- › Exploring tables and workflow related to tables
- › Understanding how to deploy an application

For detailed information around these topics, refer to the course abstract(s) for the recommended course(s).

Recommended BMC Software Courses to Prepare for the Certification

The following course offered by BMC Education Services prepares the participants to take the Certified Associate exam and also improve their knowledge and skill level to help build proficiency with the solution:

- › *BMC Remedy AR System 9.1: Basic Development (ILT, VILT)*



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EXAM REGISTRATION

Choose from the following options to register for a BMC Education Services Exam:

- › Register online for BMC Software courses at: www.bmc.com/education
- › Contact your [BMC Education Advisor](#) for help with registration

RETAKE POLICY

- › Participants who fail the Certification exam may register and pay for an exam then make another attempt after waiting one week
- › Participants are limited to 4 attempts per year

Getting Started

Step 1. Take the recommended courses for the Certified Associate learning path. The last course in the learning path includes one certification exam attempt without further charges. There will be 50% discount on additional attempts of this exam.

OR

If you haven't taken the recommended courses, purchase the required exam (attempts).

Step 2. Study and prepare for the exam. BMC recommends 6 weeks and also a minimum of [3] months experience with the product before taking the exam.

Step 3. Take and pass the exam.

Step 4. If you have failed the exam, purchase another exam attempt and start at step 2.

Examination Details

- › Exam is an online exam.
- › Further details and terms and conditions are available in the [BMC Certifications Program Guide](#) and [BMC Education Certification Policy](#).

Additional Recommended Resources to Study

- › BMC Remedy AR System 9.1 Product Documentation
- › BMC Remedy AR System Communities

Recommended Experience

- › Minimum 3 months development experience in BMC Remedy AR System.



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Certification Process

