



BMC Certified Professional: AR System 20.x for Developers Online Proctored Exam

Certification Brief

CERTIFICATION NAME

- › BMC Certified Professional: AR System 20.x for Developers Online Proctored Exam

CERTIFICATION EXAM CODE

- › SPPT-CERT-ARD2002-CP

APPLICABLE VERSIONS

- › BMC AR System Server 20.02 and 20.08

PREREQUISITES

- › BMC Certified Associate: AR System 20.x for Developers Online Exam

TARGET AUDIENCE

- › Developers
- › Administrators

EXAM DURATION

- › 2 Hours

PURPOSE OF EXAM

BMC Action Request (AR) System is a professional development environment that leverages the recommendations of the IT Infrastructure Library (ITIL) and provides a foundation for Business Service Management (BSM) solutions. It enables you to automate business processes without learning a programming language or using complex development tools.

BMC AR System application is a tool that you create to track data, processes, and issues. An application is an entity that consists of forms, workflow, and related objects that you have created in BMC AR System server. Forms collect and display data, and workflow directs the actions of the application. For advanced level of development, various concepts like Workflow Guides, Tables, Floating Panels, Form Views and Process commands are available.

The BMC Certified Professional for BMC AR System Certification Exam will validate the technical competencies needed to successfully develop and administer the functionality for BMC AR System.

Skills Tested

Participants will be tested on their knowledge of the following:

- › Explain the basics of BMC AR System
- › Navigate the Developer Studio
- › Describe Overlays
- › Understand the process of Application Development
- › Configure centralized configuration settings
- › Navigate the AR System Administration Console
- › Describe the fundamentals of Full Text Search (FTS)
- › Understand Forms and Fields
- › Understand the details of Active Link, Filter and Escalations creation
- › Identify the types of Guides
- › Work with Panels, Layouts and Floating Panels
- › Define Skins
- › Define View fields and creating Inline forms
- › Understand the process of Importing and Exporting Data
- › Define how to deploy an application

For detailed information around these topics, refer to the course abstract(s) for the recommended course(s).





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EXAM REGISTRATION

Choose from the following options to register for a BMC Education Services Exam:

- › Register online for BMC Software certification at: www.bmc.com/education
- › Contact your [BMC Education Advisor](#) for help with registration

RETAKE POLICY

- › Participants who fail the Certification exam may register and pay for an exam then make another attempt after waiting one week
- › Participants are limited to 4 attempts per year

Recommended BMC Software Courses to Prepare for the Certification

The following courses offered by BMC Education Services prepares the participants to take the Certified Professional exam and also improve their knowledge and skill level to help build proficiency with the solution:

- » *BMC AR System 20.x: Fundamentals Administering (ILT/VILT)*
- » *BMC AR System 20.x: Fundamentals Developing – Part 1 (ILT/VILT)*
- » *BMC AR System 20.x: Fundamentals Developing – Part 2 (ILT/VILT)*

Getting Started

Step 1. Take the recommended courses for the Certified Professional learning path. Purchase the required exam (attempts).

Step 2. Study and prepare for the exam. BMC recommends 6 weeks and also a minimum of [3] months experience with the product before taking the exam.

Step 3. Take and pass the exam.

Step 4. If you have failed the exam, purchase another exam attempt and start at step 2.

Examination Details

- » Exam is an online exam.
- » Further details and terms and conditions are available in the [BMC Certifications Program Guide](#) and [BMC Education Certification Policy](#).

Additional Recommended Resources to Study

- » BMC AR System Product Documentation
- » BMC AR System Communities

Recommended Experience

- » Minimum 3 months experience developing, operating or administering BMC AR System server





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Certification Process

