



BMC Certified Associate: AR System 20.x for Developers Online Exam

Certification Brief

CERTIFICATION NAME

- › BMC Certified Associate: AR System 20.x for Developers Online Exam

CERTIFICATION Exam CODE

- › SPPT-CERT-ARD2002-CA

APPLICABLE VERSIONS

- › BMC Remedy AR System 18.05, 18.08, 19.02, 19.08, 19.11 and 20.02

PREREQUISITES

- › BMC AR System 20.x: Fundamentals Developing - Part 1

TARGET AUDIENCE

- › Developers

EXAM DURATION

- › 2 Hours

PURPOSE OF EXAM

BMC Action Request (AR) System is a professional development environment that leverages the recommendations of the IT Infrastructure Library (ITIL) and provides a foundation for Business Service Management (BSM) solutions. It enables you to automate business processes without learning a programming language or using complex development tools. In this course, you learn how to develop all basic components of Remedy AR System using Developer Studio. You also learn the tasks of building an application, providing access and packing it for deployment.

The **BMC Certified Associate: AR System 20.x for Developers Online Exam** will validate the technical competencies needed to successfully develop and customize the baseline functionality for **BMC Remedy AR System**.

Skills Tested

Participants will be tested on their knowledge of the following:

- › Explain the basics of BMC Remedy AR System
- › Navigate the Developer Studio
- › Describe Overlays
- › Explain the role of AR System developer
- › Learn about access control
- › Understand the process of Application Development
- › Understand Forms and Fields
- › Understand the details of Active Link, Filter and Escalations creation
- › Learn the multiple types of Menus
- › Describe the features and functionalities of a custom application
- › Define how to deploy an application
- › Understand the process of Importing and Exporting Data
- › Work with logs

For detailed information around these topics, refer to the course abstract(s) for the recommended course(s).

Recommended BMC Software Courses to Prepare for the Certification

The following courses offered by BMC Education Services prepares the participants to take the Certified Associate exam and also improve their knowledge and skill level to help build proficiency with the solution:





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EXAM REGISTRATION

Choose from the following options to register for a BMC Education Services Exam:

- › Register online for BMC Software courses at: www.bmc.com/education
- › Contact your [BMC Education Advisor](#) for help with registration

RETAKE POLICY

- › Participants who fail the Certification exam may register and pay for an exam then make another attempt after waiting one week
- › Participants are limited to 4 attempts per year

- » *BMC AR System 20.x: Fundamentals Administering - Part 2 (ILT/VILT)*
- » *BMC AR System 20.x: Fundamentals Developing - Part 1 (ILT/VILT)*

Getting Started

Step 1. Take the recommended courses for the Certified Associate learning path. The last course in the learning path includes one certification exam attempt without further charges. There will be 50% discount on additional attempts of this exam. OR If you haven't taken the recommended courses, purchase the required exam (attempts).

Step 2. Study and prepare for the exam. BMC recommends 6 weeks and also a minimum of [3] months experience with the product before taking the exam.

Step 3. Take and pass the exam.

Step 4. If you have failed the exam, purchase another exam attempt and start at step 2.

Examination Details

- » Exam is an online exam.
- » Further details and terms and conditions are available in the [BMC Certifications Program Guide](#) and [BMC Education Certification Policy](#).

Additional Recommended Resources to Study

- » BMC Remedy AR System Product Documentation
- » BMC Remedy AR System Communities

Recommended Experience

- » Minimum 3 months experience developing, operating or administering Remedy AR System.





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Certification Process

