

# BMC Certified Associate: AR System 20.x for Developers Online Exam

[Learning Path >](#)

Certification Code: SPPT-CERT-ARD2002-CA

Modality	Duration	Applicable Versions	Target Audience
Online – Non-Proctored	2 Hours	BMC Remedy AR System 18.05, 18.08, 19.02, 19.08, 19.11 and 20.02	<ul style="list-style-type: none"><li>Developers</li></ul>

## Purpose of Exam

BMC Action Request (AR) System is a professional development environment that leverages the recommendations of the IT Infrastructure Library (ITIL) and provides a foundation for Business Service Management (BSM) solutions. It enables you to automate business processes without learning a programming language or using complex development tools. In this course, you learn how to develop all basic components of Remedy AR System using Developer Studio. You also learn the tasks of building an application, providing access and packing it for deployment.

The **BMC Certified Associate: AR System 20.x for Developers Online Exam** will validate the technical competencies needed to successfully develop and customize the baseline functionality for **BMC Remedy AR System**.

## Skills Tested

Participants will be tested on their knowledge of the following:

- Explain the basics of BMC Remedy AR System
- Navigate the Developer Studio
- Describe Overlays
- Explain the role of AR System developer
- Learn about access control
- Understand the process of Application Development
- Understand Forms and Fields
- Understand the details of Active Link, Filter and Escalations creation
- Learn the multiple types of Menus
- Describe the features and functionalities of a custom application
- Define how to deploy an application » Understand the process of Importing and Exporting Data
- Work with logs

For detailed information around these topics, refer to the course abstract(s) for the recommended course(s).

## Prerequisites

- BMC AR System20.x: Fundamentals Developing - Part 1

## Recommended BMC Software Courses to Prepare for the Certification

The following course offered by BMC Education Services prepares the participants to take the Certified Associate exam and improve their knowledge and skill level to help build proficiency with the solution:

- BMC AR System 20.x: Fundamentals Administering - Part 2 (ILT/VILT)
- BMC AR System 20.x: Fundamentals Developing - Part 1 (ILT/ VILT)

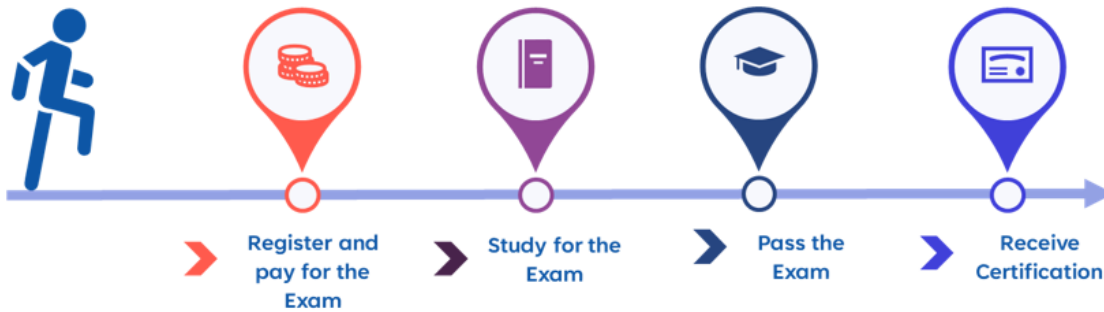
## Getting Started

**Step 1.** Take the recommended courses for the Certified Associate learning path. Purchase the required exam (attempts)

**Step 2.** Study and prepare for the exam. BMC recommends 6 weeks and also a minimum of [3] months experience with the product before taking the exam.

**Step 3.** Take and pass the exam.

**Step 4.** If you have failed the exam, purchase another exam attempt, and start at step 2.



## Examination Details

- Exam is an online exam.
- Further details and terms and conditions are available in the [BMC Certifications Program Guide](#) and [BMC Education Certification Policy](#).

## Additional Recommended Resources to Study

- BMC Remedy AR System Product Documentation
- BMC Remedy AR System Communities

## Recommended Experience

- Minimum **3 months** experience developing, operating or administering Remedy AR System.

## Retake Policy

- Participants who fail the Certification exam may register and pay for an exam then make another attempt after waiting one week
- Participants are limited to 4 attempts per year

## Exam Registration

Choose from the following options to register for a BMC Education Services Exam:

- Register online for BMC Software certification exam at: [www.bmc.com/education](http://www.bmc.com/education)
- Contact your **BMC Education Advisor** for help with registration

### Discount Options

**Have multiple students?** Contact us to discuss hosting a private class for your organization.

Contact us for additional information 