



# BMC Certified Associate: Helix CMDB 22.x for Administrators Online Exam

## Certification Brief

### CERTIFICATION NAME

- › BMC Certified Associate: Helix CMDB 22.x for Administrators Online Exam

### CERTIFICATION EXAM CODE

- › SPPT-CERT-ACAT2210-CA

### APPLICABLE VERSION

- › BMC Helix CMDB 22.1.06

### PREREQUISITES

- › None

### TARGET AUDIENCE

- › Administrators and Consultants

### EXAM DURATION

- › 2 Hours

## PURPOSE OF EXAM

BMC Helix CMDB provides a complete, accurate, and up-to-date view of the people, technologies, and services that make up your business and IT environments. A rich, centralized representation of services helps you plan, deliver, operate, govern, and assign priorities to business services.

The **BMC Certified Associate: Helix CMDB 22.x for Administrators Online Exam** Certification Exam will validate the technical competencies needed to successfully deploy, operate and administer out-of-the-box (OOTB) baseline functionality for BMC Helix CMDB.

## Skills Tested

Participants will be tested on their knowledge of the following:

- › Basic concepts of CMDB
- › CMDB Portal Searches, including the creation of filters
- › Creation and modification of configuration items (CIs)
- › Searching CI data using the BMC Helix ITSM - Smart IT Asset Console
- › Creating CIs using BMC Helix ITSM - Smart IT
- › Relating of CI data in Incident and Change Management
- › Knowledge of the Common Data Model
- › Ability to Manage Access and Permissions in BMC Helix CMDB
- › Rebranding the BMC Helix CMDB Portal
- › Importing Data into BMC Helix CMDB
- › Normalization of CI data
- › Reconciliation of CI data
- › Federating Data
- › Configuration of CMDB Server Settings
- › Service Modeling in BMC Helix CMDB
- › Archiving CMDB data

For detailed information around these topics, refer to the course abstract(s) for the recommended course(s).



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### EXAM REGISTRATION

Choose from the following options to register for a BMC Education Services Exam:

- › Register online for BMC Software courses at: [www.bmc.com/education](http://www.bmc.com/education)
- › Contact your [BMC Education Advisor](#) for help with registration

### RETAKE POLICY

- › Participants who fail the Certification exam may register and pay for an exam then make another attempt after waiting one week
- › Participants are limited to 4 attempts per year

## Recommended BMC Software Courses to Prepare for the Certification

The following courses offered by BMC Education Services prepares the participants to take the Certified Associate exam and also improve their knowledge and skill level to help build proficiency with the solution:

- » *BMC Helix CMDB 22.x: Fundamentals Administering – Part 1 (WBT)*
- » *BMC Helix CMDB 22.x: Fundamentals Administering – Part 2 (ILT, VILT)*

## Getting Started

**Step 1.** Take the recommended courses for the Certified Associate learning path. Purchase the required exam (attempts).

**Step 2.** Study and prepare for the exam. BMC recommends 6 weeks and also a minimum of [3] months experience with the product before taking the exam.

**Step 3.** Take and pass the exam.

**Step 4.** If you have failed the exam, purchase another exam attempt and start at step 2.

## Examination Details

- » Exam is an online exam.
- » Further details and terms and conditions are available in the [BMC Certifications Program Guide](#) and [BMC Education Certification Policy](#).

## Additional Recommended Resources to Study

- » BMC Helix CMDB Product Documentation
- » BMC Helix CMDB Communities

## Recommended Experience

- » Minimum 3 months experience deploying, operating or administering BMC Helix CMDB

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### Certification Process

