BMC Certified Associate: Helix CMDB 19.x Online Exam

Certification Brief

CERTIFICATION NAME

› BMC Certified Associate: Helix CMDB 19.x Online Exam

CERTIFICATION Exam CODE

› SPPT-CERT-ACAT-1911-CA

APPLICABLE VERSIONS

› BMC Helix CMDB 18.05, 18.08, 19.02, 19.08 and 19.11

PREREQUISITES

› None

TARGET AUDIENCE

› Administrators and Consultants

EXAM DURATION

› 2 Hours

PURPOSE OF EXAM

BMC Helix CMDB provides a complete, accurate, and up-to-date view of the people, technologies, and services that make up your business and IT environments. A rich, centralized representation of services helps you plan, deliver, operate, govern, and assign priorities to business services.

The **BMC Certified Associate for BMC Helix CMDB** Certification Exam will validate the technical competencies needed to successfully deploy, operate and administer out-of-the-box (OOTB) baseline functionality for BMC CMDB.

Skills Tested

Participants will be tested on their knowledge of the following:

» Basic concepts of CMDB
» CMDB Portal Searches, including the creation of filters
» Creation and modification of configuration items (CIs)
» Searching CI data using the Smart IT Asset Console
» Creating CIs using Smart IT
» Relating of CI data in Incident and Change Management
» Knowledge of the Common Data Model
» Ability to Manage Access and Permissions in BMC CMDB
» Importing Data into BMC CMDB
» Normalization of CI data
» Reconciliation of CI data
» Federating Data
» Configuration of CMDB Server Settings
» Service Modeling in BMC CMDB
» Archiving CMDB data

For detailed information around these topics, refer to the course abstract(s) for the recommended course(s).

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EXAM REGISTRATION

Choose from the following options to register for a BMC Education Services Exam:

› Register online for BMC Software courses at: **www.bmc.com/education**

› Contact your BMC Education Advisor for help with registration

RETAKE POLICY

› Participants who fail the Certification exam may register and pay for an exam then make another attempt after waiting one week

› Participants are limited to 4 attempts per year

Recommended BMC Software Courses to Prepare for the Certification

The following courses offered by BMC Education Services prepares the participants to take the Certified Associate exam and also improve their knowledge and skill level to help build proficiency with the solution:

» *BMC Helix CMDB 19.x: Fundamentals Administering – Part 1 (WBT)*
» *BMC Helix CMDB 19.x: Fundamentals Administering – Part 2 (ILT, VILT)*

Getting Started

Step 1. Take the recommended courses for the Certified Associate learning path. The last course in the learning path includes one certification exam attempt without further charges. There will be 50% discount on additional attempts of this exam.

OR

If you haven´t taken the recommended courses, purchase the required exam (attempts).

Step 2. Study and prepare for the exam. BMC recommends 6 weeks and also a minimum of [3] months experience with the product before taking the exam.

Step 3. Take and pass the exam.

Step 4. If you have failed the exam, purchase another exam attempt and start at step 2.

Examination Details

» Exam is an online exam.

» Further details and terms and conditions are available in the BMC Certifications Program Guide and BMC Education Certification Policy.

Additional Recommended Resources to Study

» BMC CMDB Product Documentation
» BMC CMDB Communities

Recommended Experience

» Minimum 3 months experience deploying, operating or administering BMC CMDB

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Certification Process

Register and pay for the Exam

Study for the Exam

Pass the Exam

Receive Certification

For more information about BMC Education Services, visit http://www.bmc.com/education/training-and-certification.html .