



BMC Client Management 20.x: Fundamentals Administering – Part 2

COURSE ABSTRACT

COURSE CODE

» SPPT-BCM2-2008

PRODUCT RELEASE

» BMC Client Management 20.08

DELIVERY METHOD

» Instructor-led Training

COURSE DURATION

» 2 Days

PREREQUISITES

» BMC Client Management 20.x:
Fundamentals Administering – Part 1

Course Overview

This 2-day instructor led course provides the knowledge and critical skills necessary to administer BMC Client Management, with major focus placed upon Patch Management, Compliance Management, and Queries and Reporting capabilities.

This course is designed for beginner BMC Client Management administrators who want to learn how to package and deploy system patches, monitor compliance using compliance rules, and extract useful information from the system using queries and reporting capabilities. Students will learn in a fast-paced environment created to transfer the maximum amount of Client Management expertise in a minimum amount of time.

Course Objectives

- » Explain Free Queries
- » Demonstrate examples of Commonly Built Queries
- » Perform the use of Queries to build Device Groups
- » Explain Query best practices
- » Explain Patch Management
- » Review Patch Manager configuration
- » Explain Patch Knowledge Base parameters
- » Perform Patch Scanning process
- » Explain Patch Deployment philosophies
- » Perform steps to generate out of the box reports
- » Explain Compliance Management
- » Understand Compliance Rules and how device compliance works
- » Explain how to create Compliance Rules using a Constant
- » Perform Patch Scanning process
- » Understand how to Re-evaluate Members of a Device Group
- » Explain SCAP Compliance
- » Perform SCAP Compliance configuration
- » Define SCAP Compliance Alerts
- » Understand SCAP Compliance General Data

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COURSE ACTIVITIES

- » Classroom presentations
- » Hands-on Lab Exercises

ACCREDITATION AND CERTIFICATION PATHS

- » This course is part of the BMC Client Management 20.x Certification Path

DISCOUNT OPTIONS

- » Have multiple students? Contact us to discuss hosting a private class for your organization
- » **Contact us for additional information** 

Course Modules

Module 1: Queries and Reporting

- » Queries and Reporting

Module 2: Patch Management

- » Patch Management Basics
- » Review Patch Manager Configuration
- » Patch Knowledge Base Parameters
- » Supported Product Families
- » Patch Scanning Process
- » Patch Inventory Data and Usage
- » Patch Deployment Philosophies
- » Generating Out-of-the-Box Reports

Module 3: Compliance Management

- » Compliance Rule Concepts
- » Creating Compliance Rule Using a Constant
- » Re-evaluating Members of a Device Group

Module 4: SCAP Compliance

- » SCAP Compliance
- » Compliance Capabilities and Access Rights
- » Defining SCAP Compliance Alerts

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