



BMC Client Management 20.x: Fundamentals Administering - Part 2 (ASP)

COURSE ABSTRACT

COURSE CODE

- » SPPT-BCM2-2008-ASP

APPLICABLE VERSIONS

- » BMC Client Management 20.08

DELIVERY METHOD

- » Assisted Self-paced (ASP)
 - Student and lab guide as ebook
 - Product community for questions and answers
 - Course recording via WBT
 - Access to instructor for up to 1 hour by appointment (use within 90 days of registration)

VIRTUAL LAB ACCESS

- » Lab Vouchers are issued at course registration time and must be redeemed within 90 days of receipt. Once Lab Voucher is redeemed, 28 days of lab access (portal access) are granted with 12 hours of on-demand lab time to be used. Once the lab time is used, or the 28 days expires, the lab access ends.
- » Click [here](#) for additional ASP virtual lab access information in graphical format.

COURSE DURATION

- » Equal to 2 Days

PREREQUISITES

- » BMC Client Management 20.x: Fundamentals Administering – Part 1

Course Overview

This 2-day course provides the knowledge and critical skills necessary to administer BMC Client Management, with major focus placed upon Patch Management, Compliance Management, and Queries and Reporting capabilities.

This course is designed for beginner BMC Client Management administrators who want to learn how to package and deploy system patches, monitor compliance using compliance rules, and extract useful information from the system using queries and reporting capabilities. Students will learn in a fast-paced environment created to transfer the maximum amount of Client Management expertise in a minimum amount of time.

Target Audience

- » Administrators

Learner Objectives

- » Explain Free Queries
- » Demonstrate examples of Commonly Built Queries
- » Perform the use of Queries to build Device Groups
- » Explain Query best practices
- » Explain Patch Management
- » Review Patch Manager configuration
- » Explain Patch Knowledge Base parameters
- » Perform Patch Scanning process
- » Explain Patch Deployment philosophies
- » Perform steps to generate out of the box reports
- » Explain Compliance Management
- » Understand Compliance Rules and how device compliance works
- » Explain how to create Compliance Rules using a Constant
- » Perform Patch Scanning process
- » Understand how to Re-evaluate Members of a Device Group
- » Explain SCAP Compliance
- » Perform SCAP Compliance configuration
- » Define SCAP Compliance Alerts
- » Understand SCAP Compliance General Data



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COURSE ACTIVITIES

- » Presentations
- » Hands-on Lab Exercises


BMC CLIENT MANAGEMENT LEARNING PATH

- » <https://www.bmc.com/education/courses/client-management-training.html>

ACCREDITATION AND CERTIFICATION PATHS

- » This course is part of the BMC Client Management 20.x Certification Path

DISCOUNT OPTIONS

- » Have multiple students? Contact us to discuss hosting a private class for your organization
- » [Contact us for additional information](#) 

Course Modules

Module 1: Queries and Reporting

- » Queries and Reporting

Module 2: Patch Management

- » Patch Management Basics
- » Review Patch Manager Configuration
- » Patch Knowledge Base Parameters
- » Supported Product Families
- » Patch Scanning Process
- » Patch Inventory Data and Usage
- » Patch Deployment Philosophies
- » Generating Out-of-the-Box Reports

Module 3: Compliance Management

- » Compliance Rule Concepts
- » Creating Compliance Rule Using a Constant
- » Re-evaluating Members of a Device Group

Module 4: SCAP Compliance

- » SCAP Compliance
- » Compliance Capabilities and Access Rights
- » Defining SCAP Compliance Alerts

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