



# BMC Client Management 12.x: Fundamentals for Administrators – Part 1

## COURSE ABSTRACT

### COURSE CODE

- » SPPT-BCM1-1250

### PRODUCT RELEASE

- » BMC Client Management 12.5

### DELIVERY METHOD

- » Instructor-Led Training (ILT)

### COURSE DURATION

- » 3 Days

### TARGET AUDIENCE

- » IT Architects & Engineers
- » IT Administrators

### PREREQUISITES

- » None

## Course Overview

This 3-day instructor led course provides the knowledge and critical skills necessary to administer BMC Client Management, with major focus placed upon Core and Remote and Inventory Manager features.

This course is designed for beginner BMC Client Management administrators who want to learn how to install the product, deploy agents, and collect basic inventory information. Students will learn in a fast-paced environment created to transfer the maximum amount of Client Management expertise in a minimum amount of time.

## Course Objectives

- » Examine Client Management design, implementation, and configuration process
- » Configure Agent, Relay, and Remote features
- » Examine Inventory Manager features



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### COURSE ACTIVITIES

- » Classroom Presentations
- » Hands on Lab Exercises

### ACCREDITATION AND CERTIFICATION PATHS

- » This course is part of the BMC Client Management 12.x Certification Path

### DISCOUNT OPTIONS

- » Have multiple students? Contact us to discuss hosting a private class for your organization
- » **Contact us for additional information** 

## Course Modules

### Module 1: Installation & Initial Configuration

- » System & Environmental Requirements Review
- » Installation in a Windows Environment
- » Console Navigation and Installation
- » Using Direct Access
- » Active Directory Integration (create Directory Server connection to AD)
- » Administrators and Administrator Groups
- » Security Profiles for Admins and Admin Groups
- » Global Settings Review
- » Topology and Architecture Review – Using Relays
- » Agent Rollout Creation and Deployment
- » Initiating Rollouts on Discovered Devices
- » Monitoring a Rollout
- » Rollout Server Page
- » Modifying the Rollout Properties
- » Devices and Device Groups
- » Operational Rules Basics
- » Assigning Operating Rules

### Module 2: Inventory & Financial Asset Management

- » Review of Inventory Types
- » Collecting Inventories with Operational Rules
- » Financial Asset Management
- » Application Management
- » Prohibited Apps
- » Four Steps of Application Modeling
- » Inventory Filters

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