# BMC Client Management 20.x: Fundamentals Administering – Part 1

## COURSE ABSTRACT

**COURSE CODE**
» SPPT-BCM1-2008

**PRODUCT RELEASE**
» BMC Client Management 20.08

**DELIVERY METHOD** 🌐
» Instructor-led Training (ILT)

**COURSE DURATION**
» 3 Days

**PREREQUISITES**
» None

## Course Overview

This 3-day instructor led course provides the knowledge and critical skills necessary to administer BMC Client Management, with major focus placed upon Core and Remote and Inventory Manager features.

This course is designed for beginner BMC Client Management administrators who want to learn how to install the product, deploy agents, and collect basic inventory information.  Students will learn in a fast-paced environment created to transfer the maximum amount of Client Management expertise in a minimum amount of time.

## Course Objectives

» Demonstrate the installation process of BMC Client Management Server
» Perform the console navigation
» Demonstrate the topology and architecture review of the BMC Client Management server
» Define monitoring Rollout and Rollout Server pages
» Explain the Device and Device Groups
» Describe User and User Groups
» Classify basics of Operational Rules
» Explain how the types of Inventory
» Demonstrate how to manage the inventory
» Define Application Management
» Explain the steps in Application Management
» Classify all the prohibited applications
» Explain all the Inventory Filters
» Explain the types of Remote Manager Licenses
» Demonstrate how to configure system authentication
» Explain how to remotely control a device through a web browser and an unmanaged device
» Understand how to configure remote control recordings
» Explain Direct Access

For  more information about BMC Education Services, visit **www.bmc.com/education**.

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### COURSE ACTIVITIES

» Classroom presentations
» Hands-on Lab Exercises

### ACCREDITATION AND CERTIFICATION PATHS 🌐

» This course is part of the BMC Client Management 20.x Certification Path

### DISCOUNT OPTIONS 🌐

» Have multiple students? Contact us to discuss hosting a private class for your organization
» **Contact us for additional information** 🌐

## Course Modules

### Module 1: Installation & Initial Configuration
» Installation
» Topology and Architecture
» Installation on Microsoft Windows
» Console Navigation and Installation
» User Preferences
» Active Directory
» Global Settings

### Module 2: Configuration
» Asset Discovery
» Agent Rollout Creation and Deployment
» Modifying Rollout Properties
» Devices and Device Groups
» User and User Groups
» Operational Rule Basics

### Module 3: Inventory and Asset Management
» Review of Inventory Types
» Collecting Inventories with Operational Rules
» Financial Asset Management
» Application Management
» Inventory Filters

### Module 4: Remote Management
» Introduction
» Remote Manager Capabilities and Access Rights
» Configuring Remote Access
» Using Remote Control (Java Console)
» Using Remote Control (Web Browser)
» Using Remote Control (Unmanaged Device)
» Configuring Remote Control Recording
» Managing and Using Direct Access

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