



BMC Atrium CMDB 9.0: Overview

COURSE ABSTRACT

COURSE CODE

- » SPPT-ACOV-0900

PRODUCT RELEASE

- » BMC Atrium CMDB 9.0

DELIVERY METHOD

- » Web-Based Training (WBT)

COURSE DURATION

- » 35 minutes

TARGET AUDIENCE

- » CMDB Consumers
- » Configuration Manager
- » CMDB Administrator
- » Application Developer

PREREQUISITES

- » N/A

Course Overview

This online course provides an overview of the BMC Atrium CMDB 9.0 product.

It explains the evolution of the Configuration Management Database (CMDB). It also describes the ITIL® Processes. Additionally, it introduces the BMC Atrium CMDB environment.

Course Objectives

- » Understand managing Inventory Management and Asset Management
- » Describe the evolution of Configuration Management Database (CMDB)
- » Explain Configuration Management
- » Explain the ITIL Configuration Management process
- » Describe Configurations Items (CIs)
- » Describe Configuration Management Database (CMDB)
- » Describe providers and consumers of CMDB data



BMC Atrium CMDB 9.0: Overview

COURSE ABSTRACT


COURSE ACTIVITIES

- » Quizzes

CERTIFICATION PATH

- » This course is not part of a BMC Certification Path

DISCOUNT OPTIONS

- » Have multiple students? Contact us to discuss hosting a private class for your organization
- » Contact us for additional information 

Course Modules

Module 1: Why CMDB?

- » Attempts to Manage Asset Management
- » Link Between Assets and Inventory
- » Evolution of CMDB - Integrated Data Stores
- » Evolution of CMDB - Central Database
- » Evolution of CMDB - Federated Data Model
- » Configuration Management

- » Key Benefits of ITIL®
- » ITIL® Configuration Management Process
- » Configuration Items in an ITIL® CMDB
- » Configuration Item Eligibility Matrix – Example
- » Types of CIs in ITIL®
- » Purpose of CMDB

Module 2: BMC Atrium CMDB Environment

- » Providers and Consumers of CMDB Data
- » How Atrium CMDB Supports ITIL® Goals
- » How Atrium CMDB Stores CI Data (Attributes)
- » Classifying CI Attributes into Categories

BMC, BMC Software, and the BMC Software logo are the exclusive properties of BMC Software, Inc., are registered with the U.S. Patent and Trademark Office, and may be registered or pending registration in other countries. All other BMC trademarks, service marks, and logos may be registered or pending registration in the U.S. or in other countries. All other trademarks or registered trademarks are the property of their respective owners. ©2015 BMC Software, Inc. All rights reserved.