



BMC ATRIUM CMDB 8.0.00: ADMINISTERING – PART 1

COURSE CODE

- » SPPT-ACM1-0800

PRODUCT RELEASE

- » BMC Atrium CMDB 8.0.00

DELIVERY METHOD

- » Web Based Training (WBT)

COURSE DURATION

- » 5 hours

TARGET AUDIENCE

- » Configuration Managers
- » CMDB Administrators
- » CMDB Application Developers
- » IT Managers
- » Project Managers

PREREQUISITES

- » *BMC Remedy AR System 8.0.00: Foundation – Part 1* (ODL)

RECOMMENDED PREREQUISITES

- » ITIL® Foundation Certification
- » ITIL®: Awareness (WBT)

COURSE OVERVIEW

This online course provides BMC Atrium CMDB 8.0.00 configuration managers, administrator, and developers with an introduction to CMDB administration. BMC Atrium concepts, console features, and basic techniques are taught using product simulations. The self-paced module quizzes allow you to test your skills as the course progresses.

This course is a prerequisite to all other BMC Atrium CMDB 8.0.00 courses.

COURSE OBJECTIVES

- » Describe the evolution of CMDB
- » Recognize Configuration Management
- » Describe the purpose of a CMDB
- » Identify Federation and its concepts
- » Identify the Common Data Model and its classes
- » Identify the concept of Namespace and Extension
- » Identify the purpose of reconciling CMDB data
- » Identify the Reconciliation Process
- » Identify the uses of Product Catalog
- » Identify the Normalization Process
- » Identify the BMC Atrium Core Console
- » Navigate the Class Manager
- » Identify the necessity of planning a CMDB

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COURSE ACTIVITIES

- » Engaging Interactions
- » Product Simulations
- » BMC Atrium CMDB Common Data Model 8.0.00 Diagram
- » Module Level Quizzes

CERTIFICATION PATH

- » This course is part of the BMC Atrium CMDB certification path

DISCOUNT OPTIONS

- » Take advantage of a significant discount off packaged curriculum for individual participants by purchasing a Learning Bundle
- » Have multiple students?
Contact us to discuss hosting a private class for your organization
- » Contact us for additional information 

COURSE MODULES

1	WHY A CMDB?	2	BMC ATRIUM CMDB ENVIRONMENT
3	COMMON DATA MODEL (CDM)	4	RECONCILING DATA IN THE CMDB
5	BMC ATRIUM CORE CONSOLE	6	PLANNING A CMDB

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