



TrueSight Orchestration 20.x: Fundamentals Installing & Configuring

COURSE ABSTRACT

COURSE CODE

» CLDS-TOFI-2002

APPLICABLE VERSIONS

» TrueSight Orchestration 20.02

DELIVERY METHOD

» Instructor-led Training (ILT)

COURSE DURATION

» 1 Day

PREREQUISITES

» BMC TrueSight Orchestration 20.x:
Fundamentals – Architecture and
Components (WBT)

Course Overview

IT process automation can significantly lower the cost of IT delivery and reduce the risk associated with manual interactions. TrueSight Orchestration automates common, repeatable tasks to improve quality of service across the board.

The TrueSight Orchestration 20.x: Fundamentals Installing & Configuring course combines classroom instruction with laboratory exercises to guide students through installation, configuration and troubleshooting of TrueSight Orchestration 20.x components in classic mode.

Target Audience

- » Administrators
- » Consultants

Learner Objectives

- » Discuss prerequisites to install TrueSight Orchestration components
- » Discuss various deployment scenarios
- » Install TrueSight Orchestration components in classic mode
- » Configure the TrueSight Orchestration components
- » Install and configure external Remedy Single Sign-On (RSSO)
- » Upgrade from the older versions of the product to the 20.x TrueSight Orchestration version
- » Troubleshoot basic installation issues



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COURSE ACTIVITIES

- » Classroom Presentations
- » Hands-on Lab Exercises

BMC ATRIUM ORCHESTRATOR LEARNING PATH

- » <https://www.bmc.com/education/courses/atrium-orchestrator-training.html>

DISCOUNT OPTIONS

- » Have multiple students? Contact us to discuss hosting a private class for your organization
- » [Contact us for additional information](#) 

Course Modules

Module 1: Deployment of TrueSight Orchestration in Classic Mode

- » Identify the requirements for the development environment
- » Explain the different deployment Scenarios using Remedy Single Sign-On
- » Identify the system requirements for installing the TSO product

Module 2: Installing TrueSight Orchestration in Classic Mode

- » Describe the installation process
- » Prepare for TSO installation
- » List the installation steps
- » Install the TSO components using the wizard
- » Uninstall the TSO components using the wizard
- » Install the TSO components silently
- » Uninstall the TSO components silently

Module 3: Installing and Configuring External Remedy Single Sign-On

- » Install External Remedy SSO
- » Install Remedy SSO in a high-availability environment
- » Create realm, roles, and users in Remedy SSO
- » Reconfigure components to point to the external Remedy SSO instance

Module 4: Configuring TSO in Classic Mode

- » Configure a fail-safe enterprise service bus after installation
- » Configure after grid installation
- » Configure your environment to use TrueSight Orchestration dashboards
- » Change to an external Remedy Single Sign-On instance after installation

Module 5: Upgrading from Product Version 7.9 and 8.x to 20.02 with Remedy SSO

- » Prepare you environment for the TrueSight Orchestration upgrade
- » Upgrade the TrueSight Orchestration using wizard
- » Upgrade the TrueSight Orchestration silently

Module 6: Troubleshooting the Installation

- » Understand the Installation Log Files
- » Troubleshoot Installation Problems

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