



# BMC Certified Professional: TrueSight Orchestration 20.x Online Proctored Exam

## Certification Brief

### CERTIFICATION NAME

- › **BMC Certified Professional: TrueSight Orchestration 20.x Online Proctored Exam**

### CERTIFICATION Exam CODE

- › CLDS-CERT-TSO2002-CP

### APPLICABLE VERSIONS

- › TrueSight Orchestration 8x and 20x

### REQUIRED PREREQUISITES

- › BMC Certified Associate: TrueSight Orchestration 20.x for Developers **OR** BMC Certified Associate: TrueSight Orchestration 20.x for Consultants **OR** - BMC Certified Associate: TrueSight Orchestration 20.x for Administrators Online Exam

### TARGET AUDIENCE

- › Developers and Consultants

### PRACTICAL EXAM DETAILS

- › Exam duration is 2 Hours
- › Exam will be offered through an online proctoring mechanism
- › Proctored by ProctorU
- › Participants must have a computer with a web cam, microphone and internet connection

## PURPOSE OF EXAM

TrueSight Orchestration is an IT process automation solution that allows IT to create workflows across applications, platforms, and tools to orchestrate critical activities such as event remediation, compliance, security and service desk automation across the organization. To ensure deployments and operations are performed to best practice standards, BMC Software maintains a technical certification program.

The **BMC Certified Professional: TrueSight Orchestration 20.x Online Proctored Exam** will validate the technical competencies needed to successfully deploy, operate and administer out-of-the-box (OOTB) baseline functionality for TrueSight Orchestration.

## Skills Tested

Participants will be tested on their knowledge of the following:

- » TSO Advanced Integrations
  - Configuring and Activating Remedy Adapter
  - Remedy ARS Adapter Module
  - Integration Mapping
  - Incident Management
  - Change Management
- » TSO Advanced Web Services
  - REST, SOAP, Legacy
  - TSO Workflows related to Web Services
  - Grid Management Module
  - JSON and XML Utilities

For detailed information around these topics, refer to the course abstract(s) for the recommended course(s).



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### EXAM REGISTRATION

Choose from the following options to register for a BMC Education Services Exam:

- › Register online for BMC Software courses at: [www.bmc.com/education](http://www.bmc.com/education)
- › Contact your [BMC Education Advisor](#) for help with registration

### RETAKE POLICY

- › Participants who fail the Certification exam may register and pay for an exam then make another attempt after waiting one week
- › Participants are limited to 4 attempts per year

## Recommended BMC Software Courses to Prepare for the Certification

The following courses offered by BMC Education Services prepares the participants to take the Certified Professional exam and also improve their knowledge and skill level to help build proficiency with the solution:

- » *TrueSight Orchestration 20.x: Advanced Integrating*
- » *TrueSight Orchestration 20.x: Advanced Web Services*

## Getting Started

**Step 1.** Register and pay for BMC Certified Professional: TrueSight Orchestration 20.x Online Proctored Exam.

**Step 2.** Study and prepare for the exam. Allow a minimum of six weeks to study and prepare.

**Step 3.** BMC Certified Professional: TrueSight Orchestration 20.x Online Proctored Exam.

## Recommended BMC Software Courses

- » *TrueSight Orchestration 20.x: Advanced Integrating*
- » *TrueSight Orchestration 20.x: Advanced Web Services*

## Additional Recommended Resources to Study

- » TrueSight Orchestration 20.x Product Documentation
- » Salesforce.com Product Documentation
- » TrueSight Orchestration Communities

## Recommended Experience

- » Minimum one year experience deploying, operating or administering TrueSight Orchestration.



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### Certification Process

