

# Control-M SaaS: Fundamentals Monitoring Services (WBT)



Course Code: AUTO-HLSM-2025

## Modality

Web-based Training (WBT)

## Duration

25 minutes

## Applicable Versions

Control-M SaaS  
9.0.22.00

## Target Audience

Operators

## Course Overview

Control-M SaaS is a workload automation solution that enables you to automate and schedule your business workflows across various platforms. It helps you to control various processes, called jobs, in an automatic and organized way.

**Note:** BMC Helix Control-M is now known as Control-M SaaS.

This web-based training introduces learners to Services in Control-M SaaS. It also covers various tasks that can be performed in a service, such as updating its deadline, fixing jobs, and viewing its history. It will also display the steps to view alerts generated by a service.

**Note:** In addition to English, the textual content of this course is available in French, French (Canada), German, Italian, Japanese, Korean, Portuguese (Brazil), and Spanish (Mexico).

## Prerequisites

- BMC Helix Control-M: Fundamentals Concepts (WBT)

## Recommended Trainings

- N/A

## Learning Objectives

- Describe a service
- Access a service
- Describe SLA Management Job Type Attributes
- Set a service as a Favorite
- Describe the various tabs in the Properties pane of a service
- Update an SLA Management Service Deadline
- Describe Alerts and Notifications
- View the history of a service
- Browse jobs in a service

## Course Section

### Monitoring Services

- What is a Service?
- Overview of SLA Management Job Type
- SLA Management Job Type Attributes
- Accessing Services
- Services Page Navigation
- Summary of Total Services
- Setting Services as Favorites
- Favorites – Rules
- Finding Services
- Services Details
- Properties Pane Tabs
- Updating SLA Deadlines in Control-M SaaS
- Alerts and Notifications
- Viewing a Service's History
- Browsing Jobs in a Service
- Opening a Service: Jobs View Navigation

Discount Options 

Have multiple students? Contact us to discuss hosting a private class for your organization.

Contact us for additional information 