

# Control-M SaaS: Fundamentals Operating



ABSTRACT

Course Code: AUTO-HLFO-2024

Modality	Duration	Applicable Versions	Target Audience
Instructor-Led Training (ILT)	1 Day	Control-M SaaS 9.0.21.300	<ul style="list-style-type: none"><li>Operators</li></ul>

## Course Overview

Control-M SaaS is a workload automation solution that enables you to automate and schedule your business workflows across various platforms. It helps you control various processes, called jobs, in an automatic and organized way.

*Note: BMC Helix Control-M is now known as Control-M SaaS.*

This instructor-led training introduces participants to the concepts of Control-M SaaS, monitors their business workflows, and defines job workflow.

## Recommended Trainings

- Helix Control-M: Fundamentals Concepts (WBT)

## Learning Objectives

- Explain the features of Control-M SaaS
- Explain Control-M Roles and their responsibilities
- Navigate the Planning, Monitoring, and Configuring domains
- Explain the New Day Process (NDP)
- Perform the steps to create a Viewpoint and Historical Viewpoint
- Perform the job search in the Monitoring domain and within a Viewpoint or Service.
- Use the Neighborhood feature to find neighborhood jobs
- Access active job details from the Monitoring domain
- Perform different job actions from the Monitoring domain
- Run jobs manually
- Manage alerts
- List the job prerequisites and where to view and amend them
- Describe the purpose and use of:
  - Lock Resources
  - Resource Pools
  - Workload Policies
- Specify an order of precedence for jobs and folders

## Course Modules

### Module 1: Control-M Concepts

- Control-M Concepts
- Control-M Roles and Responsibilities

### Module 2: Viewpoints

- Control-M Interface
- Historical Viewpoint
- Historical Viewpoint

### Module 3: Services

- Service Management

### Module 4: Job Details and Actions

- Finding Jobs
- Neighborhood Jobs
- Accessing Job Details
- Performing Job Actions

### Module 5: Alerts

- Alerts

### Module 6: Resources

- Job Prerequisites
- Lock Resources
- Resource Pools
- Precedence
- Workload Policies