

CONTROL-M SaaS

Control-M SaaS: Fundamentals Operating



Note: This course was formerly titled BMC Helix Control-M: Fundamentals Operating.

Learning Path >

Course Code: AUTO-CSFO-2025

Modality	Duration	Applicable Versions	Target Audience
Instructor-Led Training (ILT)	1 Day	Control-M SaaS 9.0.22.000	Operators

Course Overview

Control-M SaaS is a workload automation solution that enables you to automate and schedule your business workflows across various platforms. It helps you to control various processes, called jobs, in an automatic and organized way.

Note: BMC Helix Control-M is now known as Control-M SaaS.

This instructor-led training introduces its participants to the concepts of Control-M SaaS, monitors your business workflows, and defines job workflow.

Recommended Trainings

- Helix Control-M: Fundamentals Concepts (WBT)

Learning Objectives

- Explain the Control-M architecture
- Explain Folders, Jobs, Dependencies, New Day Process
- Understand the Control-M user roles and their key responsibilities
- Explain the Control-M interfaces
- Access Control-M Web
- Describe the purpose of the Monitoring domain
- Explain the purpose of Viewpoints
- Define and open a Public Viewpoint
- Define and open a Private Viewpoint
- Define Public and Private Preset Filters
- Edit a Private Viewpoint
- Open a Historical Viewpoint
- Manually run folders and jobs
- Define a Service
- Explain how SLA Management monitors and manages Service Level Agreements
- Access and use the Services tab
- Find a job within a Viewpoint
- Use the Job Search and Advanced Find tools
- Explain and use the Neighborhood tool
- Access job details from the Properties pane
- Perform job actions
- Access the Alerts domain
- Understand the life cycle of an alert
- Update an alert and its status
- View the job or folder that created the alert

- Sort and filter the Alerts domain
- List the job prerequisites, where to view and amend them
- Understand the order of precedence for prerequisites
- Describe the purpose and use of Lock Resources, Resource Pools and Workload Policies
- Access the Lock Resources and Resource Pool windows
- Update a Resource Pool
- Access the Workload Policies Monitor window
- Specify an order of precedence for jobs and folders

Course Modules

Module 1: Control-M Concepts

- Overview of Control-M
- Control-M Architecture
- Accessing Control-M
- Roles and Responsibilities of a Control-M Operator
- Control-M Concepts

Module 2: Viewpoints

- The Monitoring Domain
- Creating a Private Viewpoint
- Creating a Public Viewpoint
- Filtering a Viewpoint
- Opening a Historical Viewpoint
- Manually Running Jobs

Module 3: Services

- Defining Service
- SLA Management monitors
- Managing SLAs
- Access and use Service tab

Module 4: Job Details and Actions

- Finding Jobs
- Neighborhood Jobs
- Accessing Job Details
- Performing Job Actions

Module 5: Alerts

- The Alerts Domain
- Sorting and Filtering Alerts
- Managing Alerts

Module 6: Resources

- Job Prerequisites
- Lock Resources
- Resource Pools
- Precedence
- Workload Policies

Discount Options

Have multiple students? Contact us to discuss hosting a private class for your organization.

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