

Control-M: Overview of AI Capabilities (WBT)



Learning Path >

Course Code: AUTO-CMAO-2026

Modality	Duration	Applicable Versions	Target Audience
Web-Based Training (WBT)	1 Hour	Control-M 9.0.22.000	• Operators • Schedulers • Administrators

Course Overview

Control-M AI brings intelligent automation to workflow orchestration, enabling teams to reduce operational effort, accelerate issue resolution, and improve overall service reliability. With capabilities such as Jett AI Assistant, AI-driven planning, monitoring, and execution insights, users can quickly gain actionable insights, identify root causes, and optimize workflows using natural language interactions.

This web-based course provides a high-level overview of these AI capabilities, helping learners understand how to drive greater efficiency, minimize downtime, and make faster, data-driven decisions across the automation lifecycle.

Note: In addition to English, the course content is available in Chinese, French, German, Italian, Japanese, Korean, Portuguese, and Spanish.

Prerequisites

- Control-M 22: Overview (WBT)

Recommended Trainings

- Control-M 22: Concepts for Operators and Schedulers (WBT)
- Control-M SaaS: Concepts for Administrators (WBT)

Learning Objectives

- Define Control-M AI and explain its purpose, benefits, and role in Control-M and Control-M SaaS.
- Describe the prerequisites, access requirements, and AI capabilities available across the Build, Run, and Manage phases of workflow automation.
- Explain how Jett AI Assistant uses natural language to answer questions, interpret operational data, support troubleshooting, and generate reports.
- Describe how AI Workflow Creator and AI Pilot for Planning use natural language and images to create, configure, and refine workflows.
- Explain how AI Pilot for Monitoring analyzes workflows and jobs to identify issues, determine root causes, and recommend corrective actions.
- Describe how AI Execution Insights generates operational reports, monitors workload health, and identifies performance trends.
- Identify common use cases and select the appropriate Control-M AI capability for different operational scenarios.
- Recognize how Control-M AI improves workflow automation through greater efficiency, operational insight, and informed decision-making.

Course Lessons

Lesson 1: Introduction to Control-M AI

- Define Control-M AI and explain its role within Control-M and Control-M SaaS
- Describe why AI is integrated into Control-M, including its key benefits for users
- Explain how Control-M AI enhances workflow understanding and efficiency
- Identify how Control-M AI supports the Build, Run, and Manage phases of the automation lifecycle
- Explain the prerequisites and access

Lesson 2: Jett AI Assistant

- Define Control-M AI and explain its role within Control-M and Control-M SaaS
- Describe why AI is integrated into Control-M, including its key benefits for users
- Explain how Control-M AI enhances workflow understanding and efficiency
- Identify how Control-M AI supports the Build, Run, and Manage phases of the automation lifecycle
- Explain the prerequisites and access

Lesson 3: AI-Driven Planning Capabilities

- Define Control-M AI and explain its role within Control-M and Control-M SaaS
- Describe why AI is integrated into Control-M, including its key benefits for users
- Explain how Control-M AI enhances workflow understanding and efficiency
- Identify how Control-M AI supports the Build, Run, and Manage phases of the automation lifecycle
- Explain the prerequisites and access

Lesson 4: AI-Driven Monitoring and Analysis

- Define Control-M AI and explain its role within Control-M and Control-M SaaS
- Describe why AI is integrated into Control-M, including its key benefits for users
- Explain how Control-M AI enhances workflow understanding and efficiency
- Identify how Control-M AI supports the Build, Run, and Manage phases of the automation lifecycle
- Explain the prerequisites and access

Lesson 5: Control-M AI Execution Insights

- Describe Control-M AI Execution Insights and its role in generating operational reports
- Identify the types of insights and reports generated from execution data
- Explain how AI supports monitoring of workload health and performance trends
- Recognize the value of AI-generated insights for health checks and ongoing operations

Lesson 6: Business Value and Use-Case Summary

- Describe Control-M AI Execution Insights and its role in generating operational reports
- Identify the types of insights and reports generated from execution data
- Explain how AI supports monitoring of workload health and performance trends
- Recognize the value of AI-generated insights for health checks and ongoing operations

Discount Options

Have multiple students? Contact us to discuss hosting a private class for your organization.

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