



BMC Certified Associate: Control-M 20.x for Operators Online Exam

Certification Brief

CERTIFICATION NAME

- › BMC Certified Associate: Control-M 20.x for Operators Online Exam

CERTIFICATION Exam CODE

- › AUTO-CERT-CMFO920-CA

APPLICABLE VERSIONS

- › Control-M 9.0.20

PREREQUISITES

- › None

TARGET AUDIENCE

- › Operators

EXAM DURATION

- › 2 Hours

EXAM REGISTRATION

Choose from the following options to register for a BMC Education Services Exam:

- › Register online for BMC Software courses at: www.bmc.com/education
- › Contact your [BMC Education Advisor](#) for help with registration

PURPOSE OF EXAM

Companies deploying and using Control-M realize full value only when their solution is effectively implemented, operated, and administrated. To ensure deployments and operations are performed to best practice standards, BMC Software maintains a technical certification program.

The **BMC Certified Associate: Control-M 20.x for Operators Online Exam** will validate the technical competencies needed to successfully operate and monitor jobs in the Control-M environment.

Skills Tested

Participants will be tested on their knowledge of the following:

- › Basic Control-M operations
- › Use different Control-M interfaces for monitoring the jobs in Control-M environment
- › Monitor and manage job processing in the Control-M environment
- › Use the Configuration domain to monitor Control-M components and their status
- › Use Find functionality to search for jobs
- › Use Neighborhood functionality to find job dependencies
- › Use Alerts panel to monitor and manage alerts
- › Work with Historical and Archived data
- › Use Control-M MFT Dashboard to monitor the file transfers that happen across multiple platforms

For detailed information around these topics, refer to the course abstract(s) for the recommended course(s).

Recommended BMC Software Courses to Prepare for the Certification

The following course offered by BMC Education Services prepare participants to take the Certified Associate exam and also improve their knowledge and skill level to help build proficiency with the solution:

- › Control-M 20.x: Fundamentals Using (WBT)
- › Control-M 20.x: Fundamentals Operating (ILT\VILT\ASP)





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RETAKE POLICY

- › Participants who fail the Certification exam may register and pay for an exam then make another attempt after waiting one week
- › Participants are limited to 4 attempts per year

Getting Started

Step 1. Study and prepare for the exam. Recommended courses will help you to prepare for this exam. Allow a minimum of six weeks to study.

Step 2. Once you are ready, register and pay for **BMC Certified Associate: Control-M 20.x for Operators Online Exam**.

Partners are required to register from the Partner Portal.

If you have failed the exam, purchase another exam attempt.

Examination Details

- » Exam is an online exam.
- » Further details and terms and conditions are available in the [BMC Certifications Program Guide](#) and [BMC Education Certification Policy](#).

Additional Recommended Resources to Study

- » [Control-M Product Documentation](#)
- » [Control-M Communities](#)

Recommended Experience

- » Minimum 3 months experience of working in a Control-M environment

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Certification Process

