



# BMC Certified Associate: Control-M 20.x for Administrators and Consultants Online Exam

## Certification Brief

### CERTIFICATION NAME

- › BMC Certified Associate: Control-M 20.x for Administrators and Consultants Online Exam

### CERTIFICATION EXAM CODE

- › AUTO-CERT-CMAC920-CA

### APPLICABLE VERSIONS

- › Control-M 9.0.20

### REQUIRED PREREQUISITES

- › None

### TARGET AUDIENCE

- › Administrators
- › Consultants

### EXAM DURATION

- › 2 Hours

### EXAM REGISTRATION

Choose from the following options to register for a BMC Education Services Exam:

- › Register online for BMC Software courses at: [www.bmc.com/education](http://www.bmc.com/education)
- › Contact your [BMC Education Advisor](#) for help with registration

## PURPOSE OF EXAM

Companies deploying and using Control-M realize full value only when their solution is effectively implemented, operated, and administrated. To ensure deployments and operations are performed to best practice standards, BMC Software maintains a technical certification program.

The **BMC Certified Associate: Control-M 20.x for Administrators and Consultants Online Exam** will validate the technical competencies needed to successfully administer and manage the Control-M environment.

## Skills Tested

Participants will be tested on their knowledge of the following:

- » Manage and monitor Control-M components
- » Implement agentless platforms for job execution
- » Configure options related to alerts, usage alerts, email, and STMP
- » Manage and troubleshoot New Day processing
- » Use various Control-M/EM utilities and Control-M/Server utilities to administer the products
- » Implement security options by defining users and roles, and by selecting configuration options
- » Implement user management options through LDAP/Active Directory support options
- » Implement host management and load balancing through host groups
- » Application Pack Deployment
- » Perform and configure job history and version management
- » Implement customization options for Control-M/EM, Control-M/Server, and Control-M/Agent, including setting key system parameters
- » Perform Control-M/EM and Control-M/Server database maintenance
- » Implement Control-M high availability functionality
- » Implement agent and client deployment
- » Troubleshoot the Control-M environment

For detailed information around these topics, refer to the course abstract(s) for the recommended course(s).



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### RETAKE POLICY

- › Participants who fail the Certification exam may register and pay for an exam then make another attempt after waiting one week
- › Participants are limited to 4 attempts per year

## Recommended BMC Software Courses to Prepare for the Certification

The following course offered by BMC Education Services prepare participants to take the Certified Associate exam and also improve their knowledge and skill level to help build proficiency with the solution:

- › Control-M 20.x: Fundamentals Using (WBT)
- › Control-M 20.x: Fundamentals Administering (ILT\VILT\ASP)

## Getting Started

**Step 1.** Study and prepare for the exam. Recommended courses will help you to prepare for this exam. Allow a minimum of six weeks to study.

**Step 2.** Once you are ready, register and pay for **BMC Certified Associate: Control-M 20.x for Administrators and Consultants Online Exam**.

Partners are required to register from the Partner Portal.

If you have failed the exam, purchase another exam attempt.

## Examination Details

- › Exam is an online exam.
- › Further details and terms and conditions are available in the [BMC Certifications Program Guide](#) and [BMC Education Certification Policy](#).

## Additional Recommended Resources to Study

- › Control-M 9.0.20 Product Documentation
- › Control-M Communities

## Recommended Experience

- › Minimum 3 months experience in administering the Control-M environment



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### Certification Process

