TrueSight Operations Management 11.3.04: Using New Features

COURSE ABSTRACT

COURSE CODE
» ASSR-TOWN-1134

APPLICABLE VERSIONS
» BMC TrueSight Operations Management 11.3.4

DELIVERY METHOD 🌐
» Instructor Led Training (ILT)

COURSE DURATION 🌐
» 1 Day

RECOMMENDED PREREQUISITES
N/A

Course Overview

BMC TrueSight Operations Management is an integrated platform that monitors infrastructure and applications from a single interface. It goes beyond monitoring to handle complex IT environments and diverse data streams to deliver actionable IT intelligence. This helps resolve issues before they impact the business.

The *TrueSight Operations Management 11.3.04: Using New Features* course combines classroom instruction with laboratory exercises to guide students through the new features introduced in the TrueSight console after the TrueSight Infrastructure Management operator console removal. Along with some enhancements, this course mainly includes all workflows that are migrated from TrueSight Infrastructure Management operator console to the TrueSight console.

Target Audience

» Administrators
» Consultants
» Operators

Learner Objectives

» Understand how to view event relationships
» Learn how to create notification rules and attribute sets
» Learn how to download the monitor graph
» Execute agent actions
» Understand how to monitor configuration items
» Learn how to view performance diagnostic details
» Learn how to download global threshold configuration from command-line and from the TrueSight console
» Understand the format of sample CSV files
» Learn how to make notes mandatory for event operations
» View filtered event assignee list
» Make collapsed group display default on the Groups page
» Understand noise reduction
» Learn how to enable other users to edit shared dashboards
» Work with Infrastructure Reports

For more information about BMC Education Services, visit **www.bmc.com**.

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COURSE ACTIVITIES

» Classroom Presentations
» Hands-on Lab Exercises

BMC TRUESIGHT OPERATIONS MANAGEMENT LEARNING PATH

http://www.bmc.com/education/courses/truesight_operations_mgmt_training.html

ACCREDITATION AND CERTIFICATION PATHS 🌐

» This course is not part of a BMC Certification Path

DISCOUNT OPTIONS 🌐

Have multiple students? Contact us to discuss hosting a private class for your organization

Contact us for additional information 🌐

Course Modules

Module 1: Operator Console Workflows: Accessible from the TrueSight Console
» View event relationships
» Create notification rules
» Create attribute sets
» View monitor information and customize graphs
» Download monitor graphs
» Execute agent actions
» Monitor configuration items
» View performance diagnostic details

Module 2: Thresholds
» Download global threshold configuration from command-line
» Download global threshold configuration from the TrueSight console
» View sample CSV files

Module 3: Events and Groups
» Make notes mandatory for event operations
» View filtered event assignee list
» Disable event annotation inserts in the database

» Make collapsed group display default on the Groups page
» View and disable noise reduction

Module 4: Dashboards and Infrastructure Reports
» Enabling other users to edit shared dashboards
» Infrastructure Reports

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