



BMC TrueSight Operations Management 11.0: Using New Features (WBT)

COURSE ABSTRACT

COURSE CODE

» ASSR-TOWN-1100

APPLICABLE VERSIONS

» BMC TrueSight Operations Management 11.0

DELIVERY METHOD

» Web-based Training (WBT)

COURSE DURATION

» 1.5 Hours

RECOMMENDED PREREQUISITES

» *TrueSight Operations Management 10.x: Overview (WBT)*

Course Overview

BMC TrueSight Operations Management is an integrated platform that monitors infrastructure and applications from a single interface. It goes beyond monitoring to handle complex IT environments and diverse data streams to deliver actionable IT intelligence. This helps resolve issues before they impact the business.

The *BMC TrueSight Operations Management 11.0: Using New Features (WBT)* course familiarizes the learners with the enhancements that are incorporated in BMC TrueSight Operations Management 11.0.

This web-based course provides an introduction to the new features and functionalities in brief.

Target Audience

- » Administrators
- » Operators

Learner Objectives

- » Get a walkthrough of TSOM 11.0 enhancements
- » Learn installation and upgrade enhancements
- » Identify TrueSight console enhancements
- » Learn to add cross launch URL
- » Understand concept of Remedy Single Sign-On
- » Learn features and functionalities of Remedy Single Sign-On
- » Understand TrueSight Cloud Cost Control
- » Learn features and functionalities of TrueSight Cloud Cost Control



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COURSE ACTIVITIES

NA

BMC TRUESIGHT OPERATIONS MANAGEMENT LEARNING PATH

http://www.bmc.com/education/courses/truesight_operations_mgmt_training.html

ACCREDITATION AND CERTIFICATION PATHS

NA

DISCOUNT OPTIONS

Have multiple students? Contact us to discuss hosting a private class for your organization

[Contact us for additional information !\[\]\(9c2e8d1b5bd77cb5c9f83b7a9cff79fd_img.jpg\)](#)

Course Modules

Module 1: TrueSight Operations Management 11.0 Enhancements

- » Introduction to TSOM 11.0 enhancements
- » TSOM 11.0 installation and upgrade enhancements
- » TrueSight console enhancements
- » Security enhancements

Module 2: Remedy Single Sign-On

- » Introduction to RSSO
- » Installing RSSO
- » Migrating data from ASSO to RSSO
- » Using RSSO console

Module 3: TrueSight Cloud Cost Control 11.0

- » Introduction to TrueSight Cloud Cost Control

- » Installing and accessing TrueSight Cloud Cost Control
- » Using features of TrueSight Cloud Cost Control

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