



TrueSight Operations Management 11.x: Fundamentals Operating (ASP)

COURSE ABSTRACT

COURSE CODE

» ASSR-TOOF-1134-ASP

APPLICABLE VERSIONS

» TrueSight Operations Management 11.0 to 11.3.04

DELIVERY METHOD

- » Assisted Self-paced (ASP)
 - Student and lab guide as eBook
 - Product community for questions and answers
 - Course recording via WBT
- » Access to instructor for up to 1 hour by appointment (use within 90 days of registration)

VIRTUAL LAB ACCESS

- » Lab Vouchers are issued at course registration time and must be redeemed within 90 days of receipt. Once Lab Voucher is redeemed, 28 days of lab access (portal access) are granted with 6 hours of on-demand lab time to be used. Once the lab time is used, or the 28 days expires, the lab access ends.
- » Click [here](#) for additional ASP virtual lab access information in graphical format.

COURSE DURATION

» Equal to 1 Day

PREREQUISITES

BMC TrueSight Operations Management 11.x : Architecture and Components (WBT)

Recommended Trainings

- » *TrueSight Operations Management 11.3.04: Using New Features*
- » *BMC TrueSight Operations Management 11.x: Fundamentals Administering*

Course Overview

BMC TrueSight Operations Management is an integrated platform that monitors infrastructure and applications from a single interface. It goes beyond monitoring to handle complex IT environments and diverse data streams to deliver actionable IT intelligence. This helps resolve issues before they impact the business.

This course covers different functionalities performed by the operators for TrueSight Operations Management 11.x. The main topics include a walkthrough of TrueSight console, working with dashboards, monitoring events, devices, and device groups.

This course has been recently updated to the most recent product release 11.3.04. Flash dependency has been removed along with other significant changes.

Target Audience

» Operators

Learner Objectives

- » Familiarize with the options in TrueSight console
- » Add and edit dashboards and work with dashlets
- » Navigate through dashboards to access events, groups, monitors, and performance data
- » Learn how to monitor, filter, and analyze events
- » Work with devices and learn how to add, edit, and filter devices



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COURSE ACTIVITIES

- » Labs
- » eBooks
- » Recorded Presentations


BMC TRUESIGHT OPERATIONS MANAGEMENT LEARNING PATH

- » http://www.bmc.com/education/courses/truesight_operations_mgmt_training.html

ACCREDITATION AND CERTIFICATION PATHS

- » This course is part of the [TrueSight Operations Management 11.x Certification Path](#).

DISCOUNT OPTIONS

- » Have multiple students? Contact us to discuss hosting a private class for your organization
- » [Contact us for additional information](#) 

Course Modules

Module 1: Walkthrough of TrueSight Console

- » TrueSight Operations Management Overview
- » Working with TrueSight Console

Module 2: TrueSight Console: Monitoring

- » Monitoring events
- » Monitoring Devices
- » Monitoring Groups
- » Monitoring Applications and services
- » Monitoring configuration items

Module 3: TrueSight Console: Dashboards

- » Introduction to dashboards and dashlets
- » Working with dashboards

Module 4: Infrastructure Reports

- » Introduction to infrastructure reports

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