



BMC TrueSight Operations Management 10.x: Analytics – Fundamentals (ASP)

COURSE ABSTRACT

COURSE CODE

- » ASSR-TOMA-1050-ASP

APPLICABLE VERSIONS

- » BMC TrueSight Operations Management 10.0, 10.1 and 10.5

DELIVERY METHOD

- » Assisted Self-paced (ASP)
- » Student and lab guide as ebook
- » Product community for questions and answers
- » Course recording via WBT
- » Access to instructor for up to 1 hour by appointment (use within 90 days of registration)

VIRTUAL LAB ACCESS

- » 12 hours of virtual lab access time available from date of registration on course for 90 calendar days.
- » Click [here](#) for additional ASP virtual lab access information in graphical format.

COURSE DURATION

- » Equal to 2 Days

PREREQUISITES

- » NONE

Course Overview

BMC TrueSight Operations Management is an integrated platform that monitors infrastructure and applications from a single interface. It goes beyond monitoring to handle complex IT environments and diverse data streams to deliver actionable IT intelligence. This helps resolve issues before they impact the business.

This self-paced, hands-on course combines classroom instruction with laboratory exercises to guide students through the basic concepts of BMC TrueSight Operations Management 10.x. Students will develop skills in installing the integration service and monitoring solution, creating a monitoring policy, setting up thresholds and baselines, and performing probable cause analysis.

IMPORTANT: This course is part of the TrueSight Operations Management learning path. The other courses are:

- *BMC TrueSight Operations Management 10.x: Walkthrough of Consoles – Fundamentals (ASP)*
- *BMC TrueSight Operations Management 10.x: Analytics – Fundamentals (ASP)*
- *BMC TrueSight Operations Management 10.x: Event Management – Fundamentals (ASP)*
- *BMC TrueSight Operations Management 10.x: Service Modeling – Fundamentals (ASP)*

The accreditation examination, **BMC Accredited Administrator: BMC TrueSight Operations Management 10.x**, is included in the *BMC TrueSight Operations Management 10.x: Service Modeling – Fundamentals (ASP)* course. To take this examination, it is necessary to have taken all five courses. Taking the exam and pursuing accreditation is optional. You will have two attempts to pass the exam. No retakes will be offered. Those who pass will receive the title of **BMC Accredited Administrator: BMC TrueSight Operations Management 10.x**.

Target Audience

- » Administrators
- » Users

Learner Objectives

- » Learn to create installation packages for PATROL monitoring solution
- » Create Monitoring policies for PATROL agent
- » Understand the concepts of TrueSight Analytics and Probable Cause Analysis
- » Learn to work with baselines and thresholds
- » Learn to perform probable cause analysis using the TrueSight console



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COURSE ACTIVITIES

- » Video coaching
- » Course eBook
- » Virtual Lab
- » Community Access
- » Demonstrations
- » Hands-on Lab Exercises


BMC TRUESIGHT OPERATIONS MANAGEMENT LEARNING PATH

- » http://www.bmc.com/education/courses/truesight_operations_mgmt_training.html

ACCREDITATION AND CERTIFICATION PATHS

- » This course is part of the [BMC TrueSight Operations Management 10.x Certification Path](#).

DISCOUNT OPTIONS

- » Have multiple students? Contact us to discuss hosting a private class for your organization
- » [Contact us for additional information](#) 

Course Modules

Module 1: Installing the Integration Service and Monitoring Solution

- » Integrating TSIM with TSPS
- » Installing and Configuring Integration Service
- » Creating and installing Monitoring Solution

Module 2: BMC TrueSight Infrastructure Management Analytics

- » Overview of Analytics
- » Baselines

- » Abnormalities
- » Threshold Management
- » Intelligent and Predictive Event Administration

Module 3: Probable Cause Analysis

- » Introduction to Probable Cause Analysis
- » Performing Probable Cause Analysis

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