



# TrueSight Operations Management 11.x: Fundamentals Installing (ASP)

## COURSE ABSTRACT

### COURSE CODE

- » ASSR-TOIF-1134-ASP

### APPLICABLE VERSIONS

- » BMC TrueSight Operations Management 11.0 to 11.3.04

### DELIVERY METHOD

- » Assisted Self-paced (ASP)
  - Student and lab guide as eBook
  - Product community for questions and answers
  - Course recording via WBT
- » Access to instructor for up to 1 hour by appointment (use within 90 days of registration)

### VIRTUAL LAB ACCESS

- » Lab Vouchers are issued at course registration time and must be redeemed within 90 days of receipt. Once Lab Voucher is redeemed, 28 days of lab access (portal access) are granted with 6 hours of on-demand lab time to be used. Once the lab time is used, or the 28 days expires, the lab access ends.
- » Click [here](#) for additional ASP virtual lab access information in graphical format.

### COURSE DURATION

- » 1 Day

### PREREQUISITES

- » *BMC TrueSight Operations Management 11.x: Fundamentals Architecture and Components (WBT)*

### RECOMMENDED TRAININGS

- » *TrueSight Operations Management 11.x: Fundamentals Operating (ASP)*
- » *TrueSight Operations Management 11.x: Fundamentals Administering (ASP)*

## Course Overview

BMC TrueSight Operations Management is an integrated platform that monitors infrastructure and applications from a single interface. It goes beyond monitoring to handle complex IT environments and diverse data streams to deliver actionable IT intelligence. This helps resolve issues before they impact the business.

The *TrueSight Operations Management 11.x: Fundamentals Installing* course guide students through the installation of TrueSight Operations Management 11.x components.

This course has been recently updated to the most recent product release 11.3.04. Flash dependency has been removed along with other significant changes.

## Target Audience

- » Administrators
- » Consultants

## Learner Objectives

- » Discuss prerequisites to install TrueSight Operations Management components
- » Learn to install
  1. Remedy Single Sign-On
  2. TrueSight Presentation Server
  3. TrueSight Infrastructure Manager Server
  4. TrueSight App Visibility Manager (portal, collector, proxy)
  5. Java agent
- » Learn to upgrade TrueSight App Visibility Manager (portal, collector, proxy)
- » Add TrueSight Infrastructure Manager Server and TrueSight App Visibility Portal to the TrueSight Presentation Server



# TrueSight Operations Management 11.x: Fundamentals Installing (ASP)

## COURSE ABSTRACT

### COURSE ACTIVITIES

- » Labs
- » eBooks
- » Recorded Presentations

### BMC TRUESIGHT OPERATIONS MANAGEMENT LEARNING PATH

[http://www.bmc.com/education/courses/truesight\\_operations\\_mgmt\\_training.html](http://www.bmc.com/education/courses/truesight_operations_mgmt_training.html)

### ACCREDITATION AND CERTIFICATION PATHS

This course is part of the [TrueSight Operations Management 11.x Certification Path](#).

### DISCOUNT OPTIONS

Have multiple students? Contact us to discuss hosting a private class for your organization

[Contact us for additional information](#) 

## Course Modules

### Module 1: Installing TrueSight Operations Management

- » Revising TrueSight Operations Management Architecture
- » Installation Workflow
- » System Requirements

### Module 2: Installing Remedy Single Sign-On

- » Overview of Remedy Single Sign-On
- » Installing Remedy Single Sign-On
- » Converting Remedy Single Sign-On to HTTPS
- » Accessing RSSO Console

### Module 3: Installing TrueSight Presentation Server

- » Pre-requisites to Install TrueSight Presentation Server
- » Installing TrueSight Presentation Server
- » Applying the latest patch to TrueSight Presentation Server
- » Accessing the TrueSight Console

### Module 4: Installing TrueSight Infrastructure Management Server

- » Pre-requisites to Install TrueSight Infrastructure Management Server
- » Installing TrueSight Infrastructure Management Server

- » Applying the latest patch to TrueSight Presentation Server
- » Adding TSIM to TSPS

### Appendix: Installing TrueSight App Visibility Manager

- » Pre-requisites to Install TrueSight App Visibility Manager
- » Installing TrueSight App Visibility Manager
- » Upgrading TrueSight App Visibility Manager
- » Adding TSAV to TSOM
- » Installing Java Agent

BMC, BMC Software, and the BMC Software logo are the exclusive properties of BMC Software, Inc., are registered with the U.S. Patent and Trademark Office, and may be registered or pending registration in other countries. All other BMC trademarks, service marks, and logos may be registered or pending registration in the U.S. or in other countries. All other trademarks or registered trademarks are the property of their respective owners. ©2021 BMC Software, Inc. All rights reserved.

For more information about BMC Education Services, visit [www.bmc.com](http://www.bmc.com).

