



# BMC TrueSight Operations Management 10.x: Expert Level Training

## COURSE ABSTRACT

### COURSE CODE

- » ASSR-TOET-1070

### APPLICABLE VERSIONS

- » TrueSight Operations Management 10.0, 10.1, 10.5, 10.7

### DELIVERY METHOD

- » Instructor-led Training (ILT)

### COURSE DURATION

- » 3 Days
- » **Included with this course is 5 days of lab time**

### PREREQUISITES

- » *BMC TrueSight Operations Management 10.x: Fundamentals for Administrators – Part 2*
- » *Alternatively*
  - *Same course on previous product version*
  - *BMC Certified Professional for this product*
  - *Several years of experience (to be verified & approved by BMC Education Services before registration)*

### RECOMMENDED TRAININGS

- » *BMC TrueSight Operations Management 10.x: Fundamentals for Administrators – Part 1*

## Course Overview

BMC TrueSight Operations Management is an integrated platform that monitors infrastructure and applications from a single interface. It goes beyond monitoring to handle complex IT environments and diverse data streams to deliver actionable IT intelligence. This helps resolve issues before they impact the business.

This course is highly interactive and includes hands-on activities, in addition to a Q&A session with a BMC product expert. Students are required to possess extensive TSOM product experience, including successful completion of BMC Certified Professional: BMC TrueSight Operations Management 10.x.

This course uses a mix of instructor-led introduction, recorded content, practical exercises, and mentoring during the sessions. Additional resources, such as product documentation, will be used as it would during an actual customer implementation. The participants will learn the advanced concepts related with TrueSight Operations Management 10.7, such as upgrade and migration to 10.7 version, performance tuning, application of SSL certificates, study of configuration files, advanced rules, exporting and updating policies, and using IIWS and REST APIs and other integrations.

**IMPORTANT NOTE:** The **BMC Certified Expert: TrueSight Operations Management 10.x Online Proctored Exam** is included with the BMC TrueSight Operations Management 10.x: Expert Level Training course. To qualify for this exam, candidates must have a **valid BMC Certified Professional: TrueSight Operations Management 10.x** designation. Taking the exam and pursuing certification is optional. You will have one attempt to pass the exam. Those who pass will receive the title of **BMC Certified Expert: TrueSight Operations Management 10.x**.

## Target Audience

- » Administrators (BMC TrueSight Operations Management Administrators and Experts)

## Learner Objectives

- » Migrate and upgrade the TrueSight Operations Management solution to 10.7 version
- » Tune the performance of the TSOM components
- » Learn High Availability installation mechanism for TSOM components at a high level
- » Use advanced rules and policies to monitor the infrastructure in a more efficient way
- » Learn how to work with SNMP Traps
- » Study integrations with IIWS and REST APIs



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### COURSE ACTIVITIES

- » Classroom Presentations
- » Hands-on Lab Exercises
- » Demonstration
- » FAQ Session with Product Expert
- » System Troubleshooting


### BMC TRUESIGHT OPERATIONS MANAGEMENT LEARNING PATH

- » [http://www.bmc.com/education/courses/truesight\\_operations\\_mgmt\\_training.html](http://www.bmc.com/education/courses/truesight_operations_mgmt_training.html)

### ACCREDITATION AND CERTIFICATION PATHS

- » This course is part of the [TrueSight Operations Management 10.x Certification Path](#).

### DISCOUNT OPTIONS

- » Have multiple students? Contact us to discuss hosting a private class for your organization
- » [Contact us for additional information](#) 

## Course Modules

### Module 1: Upgrading TrueSight Operations Management Components

- » Upgrade v/s migrate decision
- » Prerequisites for upgrading the setup
- » Upgrade process for TSPS, TSIM, IS and other components

### Module 2: High Availability Installation

- » HA installation of TSPS
- » HA installation of TSIM
- » HA installation of Cell

### Module 3: Applying SSL Certificates

- » Role of private certificates
- » Certificate Authority
- » Implementing certificates on TSOM components
- » Importing the certificates

### Module 4: Configuration and Administration

- » Performance tuning for TSOM components (TSPS and TSIM)
- » Understanding configuration files

- » Advanced functions in MRL
- » Pw commands
- » Creating custom policies

### Module 5: Integrations

- » Integration with the following components: TrueSight IT Data Analytics, TrueSight App Visibility Manager, TrueSight Capacity Optimization, and TrueSight Reporting engine
- » IIWS and REST APIs
- » Enabling static/dynamic cell tracing

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